



---

## ***Resource Directory***

## ***Washburn County***

### **August, 2019**

For latest updates please go online to view:

<http://www.adrcconnections.org/resource-guides>



## ***“Connections for Better Living”***

---

**Phone: (715) 635-4460**

**850 W. Beaverbrook Ave.**

**Spooner, WI 54801**

**[www.adrcconnections.org](http://www.adrcconnections.org)**

**Toll-free: (888) 538-3031**

**Fax: (715) 635-4464**

**Email: [aging@co.washburn.wi.us](mailto:aging@co.washburn.wi.us)**



## ***Quick Reference***

---

Energy/Utility Assistance .....	22
Food and Nutrition .....	24
Health Insurance/Assistance .....	26
Medicaid	
Medicare	
Other	
Social Security	
Housing .....	33
Assistance/Ownership	
Renting	
Subsidized	
Repairs/Modifications/Weatherization	
In-home Help/Home Care .....	32
Legal .....	36
Lifeline/Personal Emergency Response System .....	42
Memory Issues/Alzheimer's/Dementia .....	11
Senior Centers/Senior Dining .....	44
Social Security .....	44
Transportation .....	47
Vision .....	50
Wisconsin Do Not Call List/Consumer Protection.....	18

**ADRC Staff**

**(715) 635-4460**

ADRC Director	.....	Jennifer Jako
ADRC Supervisor/Unit on Aging Director	.....	Linda Hand
Dementia Care Specialist	.....	Trisha Witham
Disability Benefit Specialist	.....	Anne Bethke
Fiscal Assistant	.....	Missy Murley
Elder Benefit Specialist	.....	Kelly Brunkow
Health Promotion Specialist	.....	Natalia Del Monte
Information and Assistance Specialist	.....	Anna Brown
Nutrition Program Coordinator	.....	Natalia Del Monte
Transportation Coordinator/Receptionist	.....	Dori LeVan
Resource Specialist	.....	Kim Cobb

**[www.adrcconnections.org](http://www.adrcconnections.org)**

**[Email: aging@co.washburn.wi.us](mailto:aging@co.washburn.wi.us)**

# ***Table of Contents***

---

<a href="#"><u>Aging &amp; Disability Resource Center</u></a> .....	7
<a href="#"><u>Abuse &amp; Neglect</u></a> .....	8
<a href="#"><u>Advocacy/Community Organizations</u></a> .....	9
<a href="#"><u>Alzheimer’s Disease, Dementia &amp; Memory Loss</u></a> .....	11
<a href="#"><u>Assisted Living</u></a> .....	13
<a href="#"><u>Assistive Technology/Adaptive Equipment</u></a> .....	15
<a href="#"><u>Caregiver Support</u></a> .....	16
<a href="#"><u>Consumer Protection/Fraud</u></a> .....	18
<a href="#"><u>Dental Resources</u></a> .....	19
<a href="#"><u>Emergency Needs - Housing, Gas, Food</u></a> .....	20
<a href="#"><u>Employment</u></a> .....	21
<a href="#"><u>Energy/Utility Assistance</u></a> .....	22
<a href="#"><u>Financial Counseling</u></a> .....	23
<a href="#"><u>Food &amp; Nutrition Programs</u></a> .....	24
<a href="#"><u>Health Insurance Programs/Prescription Drug Programs</u></a> .....	26
<a href="#"><u>Healthy Living &amp; Falls Prevention</u></a> .....	28
<a href="#"><u>Clinics</u></a> .....	29
<a href="#"><u>Hospitals</u></a> .....	29
<a href="#"><u>Hearing – Deaf/Hard of Hearing</u></a> .....	30
<a href="#"><u>Home Care</u></a> .....	31
<a href="#"><u>Housing - Assistance/Ownership</u></a> .....	33
<a href="#"><u>Housing - Renting</u></a> .....	33
<a href="#"><u>Housing - Subsidized</u></a> .....	34
<a href="#"><u>Housing - Repairs/Modifications/Weatherization</u></a> .....	35
<a href="#"><u>Legal</u></a> .....	36
<a href="#"><u>Medical Equipment</u></a> .....	37
<a href="#"><u>Medication Management</u></a> .....	38
<a href="#"><u>Mental Health &amp; Substance Abuse</u></a> .....	39

<a href="#">Nursing Homes</a>	40
<a href="#">Personal Emergency Response Systems</a>	41
<a href="#">Representative Payee Services</a>	42
<a href="#">Senior Centers/Senior Dining</a>	43
<a href="#">Social Security</a>	44
<a href="#">Support Groups</a>	44
<a href="#">Transportation Services - Medical</a>	46
<a href="#">Transportation Services – Non-medical &amp; Local</a>	47
<a href="#">Veterans Services</a>	48
<a href="#">Vision –Blind/Low Vision</a>	49
<a href="#">Websites</a>	50
<a href="#">Youth Transition</a>	51

**See the web site Resource Directory ([www.adrcconnections.org](http://www.adrcconnections.org)) for this information**

**Learn More About Our Services**

<a href="#">Caregiver Services</a>	54
<a href="#">Choosing the Right Assisted Living Facility</a>	55
<a href="#">Disability Benefit Specialist Program</a>	56
<a href="#">Do Not Resuscitate Order &amp; Bracelet</a>	56
<a href="#">Elder Benefit Specialist Program</a>	57
<a href="#">Elderly Nutrition Programs</a>	58
<a href="#">Healthy Living Programs</a>	59
<a href="#">Home Care Services</a>	60
<a href="#">Housing &amp; Care Options</a>	61
<a href="#">Living Will/Power of Attorney for Health Care</a>	62
<a href="#">Long Term Care</a>	63
<a href="#">Nursing Home Relocation</a>	64
<a href="#">Volunteer Opportunities</a>	65
<a href="#">When Should a Person Quit Driving?</a>	66
<a href="#">Youth Transition Services</a>	67

This resource directory contains information on many topics, products, and programs. It should be used as an overview and general guide. No endorsements or recommendations are made by the Aging and Disability Resource Center of Barron, Rusk, and Washburn Counties.

Washburn County Resources, 08/2019

Aging & Disability Resource Center of Barron, Rusk & Washburn Counties (ADRC)

Call 715-635-4460 or visit our website: [www.adrcconnections.org](http://www.adrcconnections.org)

## ***What is an ADRC?***

---

The Aging and Disability Resource Center (ADRC) is a public office where people can find help in their communities for older people and adults with disabilities, and their families and friends. Our staff is available to answer your questions and help you explore all of your options. Free, private, confidential meetings with our staff are available at the resource center, over the telephone, or in a visit to your home or other convenient location.

**Call (715) 635-4460 or toll-free (888) 538-3031.**

## ***What we do***

---

- Benefits counseling – Accurate and current information on private and government benefits and programs. “Red tape cutters” on problems related to Medicare, Social Security, and other benefits.
- Equipment loan information.
- Family caregiver services – Consultation with individuals and families, support group, respite programs, educational materials.
- Health & Wellness Programs – Healthy living programs, falls prevention workshops, nutrition education and counseling, and caregiver support workshops.
- Home Delivered Meals – Meals are delivered to homebound adults age 60+ and include a well-being check. Suggested donation: \$3.50.
- Information and connections – Answers to questions and assistance in locating needed help.
- Informational lending library – Informational resources, pamphlets and brochures.
- Liquid nutritional supplements – Available at reduced prices for adults in need of extra calories and protein.
- Long-term care options counseling – Consultation and advice about the options available to meet an individual’s long-term care needs, including enrollment into long term care options (Family Care and IRIS).
- Medicare/supplemental insurance counseling – Help seniors with filing claims, solving claim errors, appealing decisions, and understanding and comparing supplemental health insurance policies.
- Private-pay caregiver hiring – Families needing to hire a caregiver can review job applications completed by caregivers seeking work. Families use their private funds to directly pay caregivers.
- Senior dining – Healthy, appetizing meals served at various dining sites. Breakfast, noon meals and supper options available. Opportunity for networking, visiting with friends, volunteering. Suggested donation: \$3.50.
- Transportation – Rides available on first come, first serve basis to older adults and adults with disabilities to medical or nutrition related destinations. Suggested donation based on mileage. Information about transportation choices and volunteer drivers.
- Volunteer – Many of our programs rely on volunteers. If you are interested in volunteering, we can help connect you to satisfying opportunities.
- Youth Transition Services-Information about resources available when youth with disabilities reach adulthood.

# **Abuse & Neglect**

---

Report suspected physical abuse, emotional abuse, financial abuse, sexual abuse, neglect, or self-neglect of an older person or adult with a disability. Callers may choose to be anonymous.

*For reporting about people living in a long-term care facility.*

**Long Term Care Ombudsman** (800) 815-0015

*For reporting allegations of abuse or neglect by facility staff or home health workers.*

**Wisconsin Division of Quality Assurance** (800) 642-6552

*For all other reporting.*

**Washburn County Health & Human Services Department** (715) 468-4747  
110 Fourth Ave. W, P.O. Box 250 Shell Lake, WI 54871 Text Net: (888) 814-5330

**Center Against Sexual & Domestic Abuse (CASDA)** (800) 649-2921

Emergency shelter & outreach program for victims of sexual assault, domestic abuse and child abuse. [www.CASDA.org](http://www.CASDA.org)

318 21<sup>st</sup> Ave. E. Superior, WI 54880 (715) 392-3136

**New Day Advocacy Center** (715) 682-9566

**24/7 Crisis Line** (715) 682-9565

Emergency housing and resources, located in Ashland & Bayfield.

[www.ndshelter.org](http://www.ndshelter.org)

P.O. Box 88 Ashland, WI 54806 (800) 924-4132

**Oakwood Haven Domestic Violence and Sexual Assault Shelter** (715) 634-9360

Short term shelter (30 days)

Hayward, WI Toll free (877) 552-7474

**Embrace** (715) 635-5245

Crisis/support line and shelter for victims of domestic violence, sexual assault, and their families.

Crisis line (800) 924-0556

Text (715) 532-6976

[www.embracewi.org](http://www.embracewi.org)

702 N. Front St. Spooner, WI 54801



## **Advocacy/Community Organizations**

*Also see Support Groups*

<b>AARP Wisconsin – (American Assoc. of Retired Persons)</b>	<b>(866) 448-3611</b>
222 W. Washington Ave., Suite 600 Madison, WI 53703	
<b>AgrAbility of Wisconsin</b>	<b>(608) 262-9336</b>
Independent living services for individuals and families engaged in farming and coping with a disability. Provided at your home or farm.	<b>TTY (800) 947-3529</b>
<b>AIDS Resource Center of Wisconsin</b>	<b>(800) 750-2437</b>
Prevention -HIV, hepatitis C and syphilis testing for high risk groups, condom distribution and needle exchange. Resources for HIV positive people including housing, pharmacy, clinics and a food bank. <a href="http://www.ARCW.org">www.ARCW.org</a>	
505 Dewey St. S., Suite 107 Eau Claire, WI 54701	<b>(715) 836-7710</b>
<b>American Cancer Society</b>	<b>(800) 227-2345</b>
N19 W24075 Riverwood Dr. Waukesha, WI 53188	<b>(262) 523-5500</b>
<b>Arthritis Foundation</b>	<b>(800) 333-1380</b>
10427 W. Lincoln Ave., Suite 1300 West Allis, WI 53227	
<b>Autism Society of Wisconsin</b>	<b>(888) 428-8476</b>
1477 Kenwood Dr. Menasha, WI 54952	
<b>Brain Injury Alliance of Wisconsin</b>	<b>(262) 790-9660</b>
6409 Odana Rd., Suite #1 Madison, WI 53719	
<b>Brain Injury Resource Center of Wisconsin</b>	<b>(262) 770-4882</b>
Advocate for people with brain injuries and their families.	
511 N. Grand Avenue Waukesha, WI 53186	<a href="http://www.bircofwi.org">www.bircofwi.org</a>
<b>Coalition of Wisconsin Aging Groups (CWAG)</b>	<b>(800) 488-2596</b>
Mailing address: P.O. Box 628248 Middleton, WI 53562	<b>(608) 224-0606</b>
Physical address: 2850 Dairy Dr. Suite #100 Madison, WI 53718	
<b>Disability Rights Wisconsin</b>	<b>(800) 928-8778</b>
<a href="http://www.disabilityrightswi.org">www.disabilityrightswi.org</a>	
217 W. Knapp St. Rice Lake, WI 54868	<b>(715) 736-1232</b>
<b>Down Syndrome Association of Wisconsin</b>	<b>(414) 327-3729</b>
11709 W. Cleveland Ave, Suite 2 West Allis, WI 53227	<a href="http://dsaw.org">dsaw.org</a> , <a href="mailto:info@dsaw.org">info@dsaw.org</a>
<b>Epilepsy Foundation of Western Wisconsin</b>	<b>(800) 924-2105</b>
1812 Brackett Ave., Suite 5 Eau Claire, WI 54701	<b>(715) 834-4455</b>

*For complaints, questions and/or concerns regarding the care and the rights of people (ages 18-59) receiving Family Care or IRIS.*

**Family Care & IRIS Ombudsman**

**(877) 338-3724**

**(715) 736-1232**

*For complaints, questions and/or concerns regarding the care and the rights of residents in nursing homes, group homes, and people age 60 and older receiving Family Care.*

**Long Term Care & IRIS Ombudsman/ Family Care**

**(800) 815-0015**

**NAMI of Barron County (National Alliance on Mental Illness)**

**(715) 736-0089**

Workshops and classes, (715) 736-0089

Answered every Tuesday Emergencies call your local Health and Human Services or 911

[namibarroncounty.wix.com/namibarroncounty](http://namibarroncounty.wix.com/namibarroncounty)

P.O. Box 477

Rice Lake, WI

54868

**North Country Independent Living**

**V/TTY (800) 924-1220**

Provides people with disabilities resources and services including transportation, living skills training, peer support, assistive technology and personal care. [northcountryil.org](http://northcountryil.org)

69 N. 28th St. Suite 28

Superior, WI

54880

**The Arc Eau Claire**

**(715) 514-1825**

Developmental disabilities

800 Wisconsin St., Mailbox 86

Eau Claire, WI

54703

**United Cerebral Palsy West Central Wisconsin, Inc.**

**(888) 845-5775**

Loan closet, respite care, grants. [www.ucpwcw.org](http://www.ucpwcw.org)

52153 Eastridge Center

Eau Claire, WI

54701

**(715) 832-1782**

**Wisconsin Board for People with Developmental Disabilities**

**(888) 332-1677**

101 E. Wilson St., Rm. 219

Madison, WI

53703

**(608) 266-7826**

# **Alzheimer's Disease, Dementia & Memory Loss**

<b>Alzheimer's Association of Greater Wisconsin</b>	<b>24-hr helpline (800) 272-3900</b>
404 ½ N. Bridge Street      Chippewa Falls      54729	<b>(715) 720-7611</b>
<b>Alzheimer's Caregiver Support Groups</b>	
1st Monday monthly at Trinity Lutheran Church in Spooner, 9:00 a.m., walk-ins welcome.	<b>(715) 416-2942</b>
1st Monday monthly, 5:00 p.m.-7:00 p.m. RSVP preferred, walk-ins welcome, meal included. Rice Lake Senior Center, 12 W. Humbird St, Rice Lake	<b>(715) 736-0347</b>
<b>Alzheimer's and Dementia Information, Education and Support</b>	<b>(715) 635-4460</b>
For people with dementia or who are concerned they have symptoms, their family care partners, and the community. 850 W. Beaverbrook Ave.      Spooner, WI      54801	
<b>DICE (Describe, Investigate, Create, Evaluate)      ADRC</b>	<b>(715) 635-4460</b>
A complimentary program to help family caregivers manage behavioral and psychological symptoms of dementia. 850 W. Beaverbrook Ave.      Spooner, WI      54801	
<b>Early Stage Memory Loss Support Group</b>	<b>(715) 635-4460</b>
3rd Monday monthly at 1:30 p.m. in Spooner, call for information and to register.	
<b>Fishing Buddies      Faith In Action</b>	<b>(715) 635-2252</b>
For people with dementia to connect with a volunteer angler throughout the summer fishing season.	
<b>Happy Day Club</b>	<b>(715) 416-2942</b>
A group activity and respite care program for early to mid-stage Alzheimer's Disease or related memory disorders. Mondays, Wednesdays & Thursdays. Spooner	
<b>Memory Boxes</b>	
Available for checkout through the Spooner and Shell Lake Libraries. 421 High St.      Spooner, WI      54801 501 1st St.      Shell Lake, WI      54871	
<b>Memory Screen      ADRC</b>	<b>(715) 635-4460</b>
850 W. Beaverbrook Ave.      Spooner, WI      54801	
<b>MedicAlert &amp; Safe Return</b>	<b>(888) 572-8566</b>
Emergency response service for wandering and medical emergencies.	
<b>Music &amp; Memory      ADRC</b>	<b>(715) 635-4460</b>
Provides personalized music with community support to Washburn County residents living at home who have memory concerns. 850 W. Beaverbrook Ave.      Spooner, WI      54801	
<b>Project Lifesaver – Washburn County</b>	<b>(715) 468-4700</b>
Through Sheriff's Department to safeguard and locate individuals who may wander. Washburn County Resources, 08/2019 Aging & Disability Resource Center of Barron, Rusk & Washburn Counties (ADRC) Call 715-635-4460 or visit our website: <a href="http://www.adrcconnections.org">www.adrcconnections.org</a>	

**North Country Independent Living**

**V/TTY (800) 924-1220**

Provides people with disabilities resources and services including transportation, living skills training, peer support, assistive technology and personal care. [northcountryil.org](http://northcountryil.org)

69 N. 28th St. Suite 28 Superior, WI 54880

**Dementia Care Living Facilities –see Assisted Living and Nursing Homes**

---

**Geriatric Clinics**

---

**Prevea Health Family Medicine**

**(715) 839-5175**

Geriatric assessments, walk in evening clinic. [www.prevea.com](http://www.prevea.com)

617 W. Clairemont Avenue Eau Claire, WI 54701

**Memory Clinics**

---

For the evaluation of memory problems.

**Clinics affiliated with WI Alzheimer’s Institute.**

**(608) 263-2761**

**Wisconsin Alzheimer’s Institute**

**(608) 263-2862**

**University of Wisconsin School of Medicine & Public Health**

Provides education, outreach, research and increases awareness of the disease.

[www.wai.wisc.edu](http://www.wai.wisc.edu)

610 Walnut, Suite 957 Madison, WI 53726

**Essentia Health - Ashland Memory Clinic**

**(800) 373-1163**

1625 Maple Lane Ashland, WI 54806

**(715) 685-7500**

**Gundersen Memory Center**

**(800) 362-9567 ext. 5900**

Neurology scheduling direct number.

**(608) 775-9000**

1900 S. Ave. La Crosse, WI 54601

**Marshfield Clinic-Memory Clinics**

**(715) 858-4437**

2nd Friday and 3rd Tuesday of the month

2116 Craig Rd. Eau Claire, WI 54701

**Mayo Clinic Health System Memory Care Clinic**

**(715) 838-1900**

Clinic hours: Friday mornings.

1400 Bellinger Street, 5th Floor Neurosciences Eau Claire, WI 54703

**Mayo Clinic Alzheimer’s Disease Research Center**

**(507) 284-1324**

4111 West Frontage Rd. /Hwy 52 NW, Suite 2-700 Rochester, MN 55901

**Spoooner Health Memory Clinic**

**(715)-939-1687**

1280 Chandler Dr. Spooner, WI 54801

# Assisted Living

---

## **Adult Family Homes**

Supervision, room and board provided. Current listing: [dhs.wisconsin.gov/guide](https://dhs.wisconsin.gov/guide)

1-2 bed homes are certified by Inlusa.

3-4 bed homes are licensed by the State of Wisconsin.

## **Residential Care Apartment Complexes (RCACs)**

An apartment that includes a kitchen, living area, bedroom, and private bathroom.

Registered or certified by the State of Wisconsin. Private & semi-private rooms.

Services include meals, laundry, housekeeping, arranging medical appointments and transportation, and may include up to 28 hours per week of nursing care per resident.

<http://www.dhs.wisconsin.gov/bqaconsumer/assistedliving/aslivdirs.htm>

**Brentwood Senior Living** (715) 736-7400

633 Cameron Rd. Rice Lake, WI 54868

**Glenview Apartments** (715) 468-4255

201 Glenview Ln. Shell Lake, WI 54871

**Woodstone Senior Living Community** (715) 736-6060

950 Bear Paw Ave. Rice Lake, WI 54868

## **Community Based Residential Facilities (CBRFs)**

State licensed: 24-hour supervision, meals, medication monitoring, personal care, semi-private, private rooms or apartments. Facilities generally have 5-25 residents. State licensed.

**Cambridge Senior Living** (888) 651-7220

License includes skilled care.

820 Bear Paw Ave. Rice Lake, WI 54868

**Country Terrace Catered Living** (715) 635-3908

N4810 Hill Dr. Spooner, WI 54801

**Glenview Community Based Residential Facility** (715) 468-4255

201 Glenview Ln. Shell Lake, WI 54871

**The Villas at Maple Ridge** (715) 939-1759

819 Ash St. Spooner, WI 54801

***Dementia Care Facilities-also see Nursing Homes***

---

Adult Family Homes, Community Based Residential Facilities, Residential Care Apartment Complexes, and Nursing Homes that specialize in caring for people with Alzheimer’s or other dementia.

<b>Brentwood Memory Care</b>			<b>(715) 736-7402</b>
633 Cameron Rd.	Rice Lake, WI	54868	
<b>Care Partners Assisted Living</b>			<b>(715) 635-9211</b>
W7184 Green Valley Rd.	Spooner, WI	54801	
<b>Monroe Manor</b>			<b>(715) 537-5700</b>
508 E. Monroe Ave.	Barron, WI	54812	
<b>Our House Memory Care</b>			<b>(715) 736-0347</b>
413 E. South St.	Rice Lake, WI	54868	
<b>Woodstone Memory Care</b>			<b>(715) 736-6060</b>
50 Bear Paw Ave.	Rice Lake, WI	54868	

## **Assistive Technology/Adaptive Equipment**

Assistive technology and adaptive equipment enable people with disabilities to accomplish daily living tasks, assist them in communication, education, work or recreation activities, and help them achieve greater independence and enhance their quality of life.

<b>ADRC of Barron, Rusk &amp; Washburn Counties</b>				<b>(715) 635-4460</b>
Assistive technology demonstrations				
<b>Assisted Living Store</b>				<b>(888) 388-5862</b>
<a href="http://www.assistedlivingstore.com">www.assistedlivingstore.com</a>				
<b>Adaptive Mall</b>				<b>(800) 371-2778</b>
Sell adaptive equipment (No billing, must pay out of pocket.)				
<a href="http://www.adaptivemall.com">www.adaptivemall.com</a>				
<b>e-pill medication reminders</b>				<b>(800) 549-0095</b>
Pill alarm timers, automatic pill dispensers, alarm watches, pill box w/alarm and more.				
<a href="http://www.epill.com">www.epill.com</a>				
<b>Lutheran Social Services</b>				<b>(715) 210-7299</b>
35 W. Messenger St.	Rice Lake, WI	54868		
<b>North Country Independent Living</b>				<b>V/TTY (800) 924-1220</b>
Provides people with disabilities resources and services including transportation, living skills training, peer support, assistive technology and personal care. <a href="http://northcountryil.org">northcountryil.org</a>				
69 N. 28th St. Suite 28	Superior, WI	54880		
<b>Numotion</b>				<b>(715) 522-3711</b>
Wheelchair and mobility equipment				
2601 Morningside Drive	Eau Claire, WI	54703		<b>(920) 749-3777</b>
<a href="http://www.numotion.com">http://www.numotion.com</a>				
<b>Stout Vocational Rehabilitation Institute</b>				<b>(715) 232-2513</b>
UW – Stout Assistive Technology Services				
101 Vocational Rehabilitation Bldg.				
221 10th Avenue East	Menomonie, WI	54751		<b>(800) 228-5457</b>
<b>Walgreens Home Medical</b>				
849 Woodward Ave.	Chippewa Falls, WI	54729		<b>(715) 726-8540</b>
10489 State Rd. 27	Hayward, WI	54843		<b>(715) 634-1919</b>
502 S.Main St.	Rice Lake, WI	54868		<b>(715) 736-0120</b>
<b>Wisconsin Wistech Assistive Technology Resource Center</b>				<b>(715) 232-3300</b>
Stout Vocational Rehabilitation Institute – UW Stout				
Wistech program questions	<b>(608) 266-2536</b>			
221 10th Avenue East	Menomonie, WI	54751		
<b>WisLoan</b>				<b>(877) 463-3778</b>
Low-interest loan for adaptive equipment.				
Washburn County Resources, 08/2019				
Aging & Disability Resource Center of Barron, Rusk & Washburn Counties (ADRC)				
Call 715-635-4460 or visit our website: <a href="http://www.adrcconnections.org">www.adrcconnections.org</a>				

## ***Caregiver Support***

---

### **Alzheimer's and Dementia Information, Education and Support (715) 635-4460**

For people with dementia or who are concerned they have symptoms, their family care partners, and the community.

850 W. Beaverbrook Ave. Spooner, WI 54801

### **Family Caregiver Support Services ADRC (715) 635-4460**

Provides support services to families who provide care to persons age 60 or older and to grandparents or older relatives with minor children living in their home.

850 W. Beaverbrook Ave. Spooner, WI 54801

### **Family Caregivers Rock FamilyCaregiversRock@outlook.com**

Wisconsin based nonprofit with a mission to support and to lighten the journey of family caregivers through the granting of wish requests at no cost to the caregiver.

P.O. Box 2434 Appleton, WI 54912

www.FamilyCaregiversRock.org

### **Powerful Tools for Caregivers Workshop (715) 635-4460**

Meets 2 hours a week for 6 weeks.

Helps family caregivers take care of themselves while caring for a parent, spouse or friend – at home, in a facility, or from a distance.

### **Agencies & programs that provide weekend or short-term care; also called respite**

Also see Assisted Living and Nursing Homes for agencies that may provide weekend or short-term care.

Also see Support Groups.

### **American Parkinson Disease Association Wisconsin Chapter (608) 345-7938**

Offers a wide range of information and resources to help people better understand the disease and manage their lives. Individuals with Parkinson disease may be eligible for a stipend or grant. email-[apdawi@apdaparkinson.org](mailto:apdawi@apdaparkinson.org)

[www.apdaparkinson.org](http://www.apdaparkinson.org)

### **Chores & Care File ADRC (715) 635-4460**

List of local resources available for hiring in-home help.

Mileage and minimum hour requirements may vary.

850 W. Beaverbrook Ave. Spooner, WI 54801

### **Faith In Action (715) 635-2252**

Provides short-term respite volunteers for people 60 years of age and older.

Office hours: Mon. – Thurs., 8:00 a.m. – 1:00 p.m. Leave a message; calls will be returned within 24 hours.

1790 Scribner St. Spooner, WI 54801

(Office in Trinity Lutheran Church)

Mailing address: P. O. Box 387 Spooner, WI 54801

### **Happy Day Club**

A group activity and respite care program for early to mid-stage Alzheimer's

Washburn County Resources, 08/2019

Aging & Disability Resource Center of Barron, Rusk & Washburn Counties (ADRC)

Call 715-635-4460 or visit our website: [www.adrcconnections.org](http://www.adrcconnections.org)



Disease or related memory disorders. Call for details. Mondays, Wednesdays & Thursdays

Spooner (715) 416-2942

**Hearts of Compassion Hands to Serve**

(715) 558-7365

P.O. Box 13127 Hayward, WI 54843

**Help At Home, LLC**

(715) 468-7172

110 S Lake Dr. Shell Lake, WI 54871

**North Country Independent Living**

V/TTY (800) 924-1220

Provides people with disabilities resources and services including transportation, living skills training, peer support, assistive technology and personal care. [northcountryil.org](http://northcountryil.org)

69 N. 28th St. Suite 28 Superior, WI 54880

**Administrative support for hiring in-home help**

---

**Consumer Direct**

(877) 785-9991

**GT Independence**

(877) 659-4500

# ***Consumer Protection/Fraud***

---

*For complaints about identity theft and fraud.*

**Washburn County Sheriff's Department** (715) 468-4700

For complaints about identity theft and fraud.  
421 STH 63 Shell Lake, WI 54871

**Better Business Bureau of WI, Inc.** (800) 273-1002

10019 W. Greenfield Ave. Milwaukee, WI 53201

**Consumer Protection Hotline** (800) 422-7128

Wisconsin Dept. of Trade, Agriculture & Consumer Protection TTY (608) 224-5058

*For complaints about any type of insurance.*

**Office of the Commissioner of Insurance** (800) 236-8517

125 South Webster St Madison, WI 53703-3474

**Wisconsin Do Not Call List** (888) 382-1222

**Wisconsin Landlord/Tenant Hotline** (800) 422-7128

Wisconsin Dept. of Trade, Agriculture & Consumer Protection TTY (608) 224-5058

*Credit bureau contact information*

*Note: Keep a paper and pencil with you when you call.*

**TransUnion** (800) 916-8800

P. O. Box 6790 Fullerton, CA 92834

**Experian** (800) 397-3742

P. O. Box 9530 Allen, TX 75013  
To put a freeze on your credit: P. O. Box 2002, Allen, TX 75013

**Equifax** (800) 685-1111

P. O. Box 74021 Atlanta, GA 30374  
To put a freeze on your credit: P. O. Box 740256, Atlanta, GA 30374

**Innovis** (800) 540-2505

PO Box 1640 Pittsburgh, PA 15230-1640  
To put a freeze on your credit: P. O. Box 1358, Columbus, OH 43216

## **Dental Resources**

---

Dental providers listed serve patients through a variety of payment methods which may include private insurance, Medicaid, sliding scale payments and insurance and/or credit card.

<b>Affordable Dentures</b>				<b>(715) 855-1020</b>
Provides complete and partial dentures, extractions, denture repair, X-rays, and reline and adjustment services.				
4850 Keystone Crossing, White Oak Commons	Eau Claire, WI	54701		
4310 Menard Dr., Ste. 300, Hermantown Plaza	Duluth, MN	55811		<b>(218) 308-8775</b>
<b>Donated Dental Services</b>				<b>(866) 812-9840</b>
Volunteer dentist in your area.				
P.O. Box 14173	West Allis, WI	53214		
<b>Ladysmith Dental Center</b>				<b>(715) 532-2500</b>
315 Miner Ave. W.	Ladysmith, WI	54848		<b>(800) 782-8581, ext. 32500</b>
<b>NorthLakes Community Health Center- Dental Clinic</b>				
108 S. Main Street, P.O. Box 98 Birchwood, WI	54817			<b>(715) 354-3369</b>
15910 W. Company Lake Rd.	Hayward, WI	54843		<b>(715) 634-2541</b>
<b>Rice Lake Dental Center</b>				<b>(715) 236-8900</b>
1501 W. Stout St.	Rice Lake, WI	54868		

## **Emergency Needs – Housing, Gas, Food**

---

*Also see Energy/Utility Assistance, Food & Nutrition Programs, Housing, & Veterans Services.*

<b>911 – Police, Sheriff, Fire and Rescue Emergencies</b>	<b>Call 911</b>
<b>American Red Cross Western Wisconsin Chapter</b> 3728 Spooner Ave. Altoona, WI 54720	<b>(877) 618-6628</b>
<b>Harvest of Hope Fund</b> Emergency needs for food, home heating fuel, medical expenses, re-training, and other immediate situations for farm families. 7118 Old Sauk Rd. Madison, WI 53717	<b>(608) 836-1455</b>
<b>Indianhead Community Action Agency</b> 608 Service Rd. Spooner, WI	<b>(715) 635-3975</b>
<b>Salvation Army</b> P.O. Box 81 Spooner, Wisconsin 54801	<b>(715) 635-3742</b>
<b>Rural Housing, Inc.</b> Critical housing assistance. 4506 Regent St. Madison, WI 53705	<b>(888) 400-5974</b>
<b>Washburn Christian Outreach</b> Provides emergency shelter, rent, utilities, heating fuel, transportation issues, clothing, furnishings, other basic needs.	<b>(715) 468-1043</b>

# ***Employment and Training***

---

Job training, counseling and employment opportunities for older adults, veterans, and people with disabilities.

**Division of Vocational Rehabilitation (DVR)** (715) 634-0523  
 Provides employment services and counseling to people with disabilities. fax (715) 634-0816  
 15614 Wind Rose Ln., Suite 310B Hayward, WI 54843

**Washburn County Job Center** (715) 635-2175  
 Provides assistance for employers and individuals seeking employment.  
 522 Service Rd. Spooner, WI 54801

## ***Programs located at the Washburn County Job Center***

---

**Concentrated Employment Program, Inc. (CEP, Inc.)** (715) 635-2175  
 Provides assistance for employers and individuals seeking employment.

**SCSEP** (715) 939-1400  
 (formerly known as Experience Works, Inc.) (414) 649-2640  
 Employment for adults over 55 with limited income.  
 522 Service Rd. Spooner, WI 54801

**Stout Vocational Rehabilitation Institute** (715) 232-2513  
 Private pay vocational evaluation & training.  
 201 Vocational Rehabilitation Menomonie, WI 54751

## **Ventures Unlimited**

Vocational services for people with disabilities in three locations.

**Cameron** (715) 458-5005

**Hayward** (715) 934-3035

**Shell Lake** (715) 468-2939

**Veterans Assistance** (800) 991-5288

Office hours at Washburn County Job Center.

**WITC Hospitality Foundations** (715) 234-7082 ext. 5522

Short-term technical diploma program for persons with disabilities such as intellectual disabilities, autism spectrum disorder and students with lower level reading, writing and math.

## **Energy/Utility Assistance**

---

### **Energy Assistance Programs**

**(715) 468-4747**

Provides financial assistance with heating bills, furnace tuning & replacement, and weatherization for income-eligible households.

#### **Washburn County Health and Human Services Department**

110 Fourth Ave. W. P.O. Box 250

Shell Lake, WI

54871

### **Lifeline & Link-Up Program**

Eligible customers must be in a low-income household or receive a benefit from one of the following:

Wisconsin Works, Medicaid, Supplemental Security Income (SSI), FoodShare, Energy Assistance, or Homestead Credit. Lifeline & Link-up are programs designed to help low-income people or people on a fixed income reduce their phone or cell phone bill and assist with telephone service connection and installation.

This program does not assist with past-due bills.

Contact your local telephone company to apply.

### **SafeLink Wireless**

**(800) 723-3546**

Free cellular service and cell phone through Lifeline for low-income persons.

**(800) Safelink**

### **USDA Rural Development**

**(715) 635-8228**

Provides low-interest loans for all income-eligible persons and grants for persons age 62 and older for home weatherization and modifications.

800 N. Front St. Room 103

Spooner, WI

54801

### **Washburn Christian Outreach**

**(715) 468-1043**

Provides emergency shelter, rent, utilities, heating fuel, transportation issues, clothing, furnishings, other basic needs.

# ***Financial Counseling***

---

*Also see Representative Payee Services*

<b>Family Means Financial Solutions</b> Consumer credit counseling, financial counseling, debt repayment, and education. Licensed in Wisconsin and Minnesota. 1875 North Western Ave. South Stillwater, MN 55082	<b>(800) 780-2890</b>
<b>Green Path Debt Solutions</b> Over-the-phone credit and financial counseling. Reverse mortgage counseling and pre-purchase housing counseling, delinquent mortgage counseling. Bankruptcy and education courses.	<b>(800) 550-1961</b>
<b>Lutheran Social Services Financial Counseling Service</b> 1507 Tower Ave, Suite 210B Superior, WI 54880	<b>(715) 394-4173</b>

## **Food & Nutrition Programs**

---

*Also see Senior Centers/Senior Dining for meal sites. Please check with your local grocer for delivery assistance.*

### **FoodShare (715) 468-4747**

A Federal program that provides monthly benefits to help low-income households buy food. For questions or to apply go online: [www.access.wi.gov](http://www.access.wi.gov).

#### **Washburn County Health and Human Services Department**

110 Fourth Ave. W. Shell Lake, WI 54871

### **Liquid Nutritional Supplements (715) 635-4460**

#### **ADRC**

850 W. Beaverbrook Ave. Spooner, WI 54801

### **Mom's Meals NourishCare (877) 508-6667**

3210 SE. Corporate Woods Dr. Ankeny, IA 50021

### **Washburn County Nutrition Program (715) 635-4460**

#### **Home Delivered Meals**

Delivering a freshly prepared meal 5 days per week. Frozen meals are also available for weekends. Eligibility requirements apply. Suggested donation: \$3.50 per meal.

850 W. Beaverbrook Ave. Spooner, WI 54801

#### **Congregate Meals**

See page 43 for meal and location information.

### **Grocery Grabbers (715) 635-2252**

Faith in Action: Free grocery delivery service for homebound seniors.

Partnership between Faith In Action Volunteers and Economart Grocery Store to fill grocery orders and deliver to homebound seniors on Tuesdays.

### **Food Pantries**

---

#### **Birchwood Area Food Pantry (715) 416-3139**

1st and 3rd Monday and Saturday monthly, 10:30 AM - 1:30 PM

113-115 Main St. Birchwood, WI 54817

#### **Gordon Area Food Shelf (715) 376-4798**

Wednesday, 9:00 a.m.-Noon

Gordon Town Hall Gordon, WI 54838

#### **Indianhead Community Action Agency, Inc. (715) 635-3975**

Tuesday and Thursday, 10:00 a.m. – 3:00 p.m.

(Hours may vary depending on the season).

608 Service Rd. Spooner, WI 54801

#### **Ruby's Pantry (715) 635-9309**

Food distribution 2nd Saturday monthly, 8:30 a.m. (\$20 donation)

Spooner Middle School, Tech Ed Bldg.

Elm St. Spooner, WI 54801

Washburn County Resources, 08/2019

Aging & Disability Resource Center of Barron, Rusk & Washburn Counties (ADRC)

Call 715-635-4460 or visit our website: [www.adrcconnections.org](http://www.adrcconnections.org)



**Minong Comforts Food Shelf** (715) 466-1066  
Distribution Times: 1st Thurs: 2:00-4:00 p.m., 2nd Wednesday: 9:30 a.m. - 12:00 p.m.,  
3rd Friday: 9:30 a.m.-12:00 p.m., 4th Friday: 2:30 - 5:00 p.m.  
405 N. Main St., P.O. Box 165 Minong, WI 54859  
Emergency food needs call (715) 520-0989

**Washburn County Food Pantry** (715) 205-3273  
Tuesday, 9:00 a.m.-11:00 a.m.: Thursday, 1:00 p.m.-3:00 p.m.  
1649 Cottonwood Ave., P.O. Box 517 Spooner, WI 54801

**Community Meals**

---

**Alban's Table** (715) 635-8475  
Last Wednesday monthly, 4:00 p.m.-6:00 p.m.  
220 Elm St. Spooner, WI 54801

**First United Pentecostal** (715) 635-8386  
337 Greenwood Ave. Spooner, WI 54801  
Fourth Saturday monthly, 7:00 a.m.-10:00 a.m.

**St. Frances de Sales** (715) 635-3105  
409 N. Summit St. Spooner, WI 54801  
First Thursday monthly, 4:00 p.m.-6:00 p.m.

**United Methodist Church** (715) 468-2405  
Second Wednesday monthly, 4:00 p.m.-6:00 p.m.  
135 Reinhart Dr. Shell Lake, WI 54871

# **Health Insurance/ Prescription Drug Programs**

**Medical Assistance (Medicaid) (888) 283-0012**

Check eligibility or apply online at [www.access.wi.gov](http://www.access.wi.gov)

Washburn County Health and Human Services Department  
110 Fourth Ave. W. Shell Lake, WI 54871

**Medicaid & Supplemental Security Income Recipient Service Hotline (800) 362-3002**

Answers questions for those receiving Medicaid including coverage billing and prior authorization. Also provides referrals to dentist/dental services who accept Medicaid, Medicare, Medicare Part D information, and to report Medicare fraud.

**Rice Lake Area Free Clinic (715) 736-3733**

Every Tuesday (except holidays) of the month, 5:00 p.m.-9:00 p.m.  
Medical Arts Bldg.  
1035 N. Main St. Rice Lake, WI 54868

## **Medicare, Medicare Part D information, and to report Medicare fraud**

**Medicare National Information Line (800) 633-4227**  
(800) Medicare

**Aging & Disability Resource Center (715) 635-4460**  
Elder Benefit Specialist Program

**Disability Drug Benefit Helpline (under 60) (800) 926-4862**

**Medicare Part D Helpline (855) 677-2783**

**Prescription Assistance Resources ADRC (715) 635-4460**  
850 W. Beaverbrook Ave. Spooner, WI 54801

**SeniorCare (715) 635-4460**  
A prescription program for Wisconsin residents age 65 or older. There are three levels of program participation, dependent on income. **(800) 657-2038**

**ABC for Rural Health (715) 485-8525**  
Health benefits counseling for low-income families and rural families.  
100 Polk County Plaza, Suite 180 Balsam Lake, WI 54810

**ABC for Health, Inc. (800) 585-4222**  
Advocacy and benefit counseling, a public interest law firm connecting Wisconsin families to health care. **(608) 261-6939**  
32 N. Bassett St. Madison, WI 53703

**Medigap Insurance Policies Helpline (800) 242-1060**

**Office of the Commissioner of Insurance (800) 236-8517**

Regulates and enforces insurance laws, agent licensing and investigates complaints.  
125 South Webster St                      Madison, WI                      53703-3474

**Social Security Administration**

1703 W. Knapp St.                      Rice Lake, WI                      54868                      **(888) 823-3923**  
4221 Tower Ave.                      Superior, WI                      54880                      **(877) 628-6578**

**Washburn Christian Outreach**

Provides emergency shelter, rent, utilities, heating fuel,  
transportation issues, clothing, furnishings, other basic needs.                      **(715) 468-1043**

**Wisconsin Well Woman Program**

Pays for Mammograms and other screenings for women age 45-64 who meet eligibility.  
Wisconsin Well Woman Program                      **(715) 635-4400**  
222 Oak St.                      Spooner, WI                      54801



## ***Clinics***

---

<b>Rice Lake Area Free Clinic</b>			<b>(715) 736-3733</b>
Every Tuesday (except holidays), 5:00-9:00 p.m.			
Medical Arts Bldg, 1035 N. Main St.	Rice Lake, WI	54868	
<b>Cumberland Medical Clinic</b>			<b>(800) 694- 0972</b>
Open Saturday mornings.			
1110 7th Ave.	Cumberland, WI	54829	<b>(715) 822-2231</b>
<b>Essentia Health</b>			
1180 Chandler Dr.	Spooner, WI	54801	<b>(715) 635-2151</b>
11134 N. State Rd. 77	Hayward, WI	54843	<b>(877) 201-4964</b>
<b>Lake Superior Community Health Center</b>			<b>(715) 392-1955</b>
General Practice, Dental, AODA, Behavioral Health, sliding fee scale			
3600 Tower Ave.	Superior, WI	54880	
<b>Mayo Health Systems Northland</b>			<b>(877) 709-0797</b>
331 S.Main St. Suite H	Rice Lake, WI	54868	<b>(715) 236-8500</b>
<b>Marshfield Medical Center- Rice Lake</b>			<b>(715) 236-8100</b>
1700 W. Stout St.	Rice Lake, WI	54868	<b>(800) 442-4268</b>
<b>North Lakes Community Health Center</b>			<b>(888) 834-4551</b>
600 Shell Creek Rd.	Minong, WI	54859	<b>(715) 466-2201</b>
11128 N. State Hwy 77	Hayward, WI	54843	<b>(715) 634-2541</b>
<b>Shell Lake Clinic</b>			<b>(715) 468-2711</b>
105 4th Ave.	Shell Lake, WI	54871	

## ***Hospitals***

---

<b>Cumberland Memorial Hospital</b>			<b>(800) 694- 0972</b>
1110 Seventh Ave.	Cumberland, WI	54829	<b>(715) 822-2741</b>
<b>Hayward Area Memorial Hospital</b>			<b>(715) 934-4321</b>
11040 N. State Rd. 77	Hayward, WI	54843	
<b>Indianhead Medical Center, Inc.</b>			<b>(715) 468-7833</b>
113 4th Ave.	Shell Lake, WI	54871	
<b>Marshfield Medical Center-Rice Lake</b>			<b>(715) 234-1515</b>
1700 W. Stout St.	Rice Lake, WI	54868	
<b>Spooner Health</b>			<b>(715) 635-2111</b>
1280 Chandler Dr.	Spooner, WI	54801	

# **Hearing - Deaf/Hard of Hearing**

---

**North Country Independent Living** **V/TTY (800) 924-1220**

Products to assist with hearing impairment available for loan.

69 N. 28th St., Suite 28                      Superior, WI                      54880

**Office for the Deaf and Hard of Hearing** **(715) 502-9355**

Northwestern Region                      Email [jenniferjanderson@wisconsin.gov](mailto:jenniferjanderson@wisconsin.gov)

610 Gibson St., Suite 1                      Eau Claire, WI                      54701

**Telecommunication Assistance Program (TAP)** **(608) 266-2536**

**Telecommunication Equipment Purchase Program (TEPP)** **(608) 276-9486**

Helps persons who are deaf, hard of hearing, speech impaired, deaf with low vision, or deaf/blind purchase telecommunication equipment. **USF TEPP Line: (608) 231-3305**

For an application contact:

**North Country Independent Living** **V/TTY (800) 924-1220**

Provides people with disabilities resources and services including transportation, living skills training, peer support, assistive technology and personal care. [northcountryil.org](http://northcountryil.org)

69 N. 28th St. Suite 28                      Superior, WI                      54880

**Wisconsin Public Service Commission** **(888) 816-3831**

4822 Madison Yards Way, North Tower - 6th Floor Madison, Wisconsin 53705-9100

[psc.wi.gov](http://psc.wi.gov)

**Wisconsin Telecommunications Relay Systems**

Allows a text telephone to be used by someone who may be deaf, hard of hearing or speech impaired to call or be called by virtually anyone using a voice telephone. Calls may be placed 24 hours a day, 7 days a week.

**Voice** **711 or (800) 947-6644**  
Voice Customer Service **(800) 395-9877**

**TTY** **711 or (800) 947-3529**  
TTY Customer Service **(800) 283-9877**

**ASCII** **711 or (800) 272-1773**

**ASCII/Hi Speed Fast** **711 or (800) 267-8867**

**Speech to Speech** **711 or (800) 833-7637**

**Spanish to English** **711 or (800) 490-3723**

**Spanish to Spanish** **711 or (877) 833-7813**

**Financial Help to Purchase Hearing Aids**

For individuals with limited financial resources.

**Audient Alliance for Accessible Hearing Care** **(866) 956-5400**

**Help America Hear Program** **(888) 580-8886**

**Starkey Foundation Hear Now Program** **(800) 328-8602**

**Wisconsin Lions Foundation** **(877) 463-6953**

Washburn County Resources, 08/2019

Aging & Disability Resource Center of Barron, Rusk & Washburn Counties (ADRC)

Call 715-635-4460 or visit our website: [www.adrcconnections.org](http://www.adrcconnections.org)

## **Home Care**

---

### **Licensed Home Health Agencies**

State licensed home health agencies offer in-home skilled nursing, therapy services and personal care. May be covered by Medicare if prescribed by a doctor.

**Hearts of Gold, Inc. (715) 468-2931**

Home health aide, medication management, laboratory, physical therapy, nursing care.

38 5th Ave. Shell Lake, WI 54871 fax (715) 468-7147

**Indianhead Community Action Agency (715) 532-4222**

Skilled nursing only, takes Medicare, Medicaid and VA

Ladysmith WI 54848 (715) 532-5594

fax (715) 532-7808

**Indianhead Medical Center Home Health (715) 468-7833**

Serves Washburn, Sawyer, Burnett, Barron and Polk Counties.

P.O. Box 300, 113 4th Ave. Shell Lake, WI 54871

**Interim Healthcare (715) 834-1313**

Physical and occupational therapy

4257 Southtowne Dr., Ste. 3 Eau Claire, WI 54701

**Lakeview Medical Center Home Care and Hospice (715) 236-6256**

Skilled nursing, laboratory, medical social service, nutritional guidance, occupational therapy, pharmaceutical, physical therapy and speech therapy.

Rose Stone Plaza, Suite 6, 2304 S. Main St. Rice Lake, WI 54868

fax (715) 236-6578

**Spooner Health Home Care (715) 939-1738**

1280 Chandler Dr. Spooner, WI 54801

### **Hospice**

State licensed home health care and support services for the terminally ill and their families.

**Marshfield Medical Center-Rice Lake Home Health and Hospice Care (715) 236-6256**

State licensed home health care and support services for the terminally ill and their families.

1700 W. Stout St. Rice Lake, WI 54868

**Regional Hospice Services, Inc. (715) 635-9077**

Hospice and Palliative Care

819 Ash Street. Spooner, WI 54801

(715) 635-9078

**St. Croix Hospice (855) 278-2764**

Day time supportive help to family caregivers. Provides pain management.

7200 Hudson Blvd., Suite 100 Oakdale, MN 55128





## ***Housing – Assistance/Ownership***

---

Help with down payment, taxes, purchase, and information.

<b>Green Path Debt Solutions</b>				<b>(800) 550-1961</b>
Over-the-phone credit and financial counseling, pre-purchase housing counseling and education courses.				
<b>Indianhead Community Action Agency</b>				<b>(715) 635-3975</b>
608 Service Rd.	Spooner, WI	54801		
<b>Movin Out, Inc.</b>				<b>(877) 861-6746 ext. 7</b>
Help with down-payment for first-time home buyers with disabilities.				
902 Royster Oaks Drive, Suite 105	Madison, WI	53714		
<b>Property Tax Deferral Loan Program</b>				<b>(800) 755-7835</b>
Must be 65+, applications may be obtained by contacting:				
WHEDA, P.O. Box 1728	Madison, WI	53701		<b>TTY: (800) 943-9430</b>
<b>USDA Rural Development</b>				<b>(715) 635-8228</b>
800 N. Front St., Room 103	Spooner, WI	54801		
<b>Wild Rivers Habitat for Humanity</b>				<b>(715) 483-2700</b>
Wed-Fri 10:00 a.m.-6:00 p.m., Sat 9:00 a.m.-5:00 p.m.				
2201 US Hwy 8	St. Croix Falls, WI	54024		
<b>Habitat Restore</b>				
1375 N. River Street (Hwy 63)	Spooner, WI	54801		<b>(715) 635-4771</b>
Wed-Fri 10:00 a.m.-6:00 p.m., Sat 9:00 a.m.-5:00 p.m.				

## ***Housing – Renting***

---

### **WIHousingSearch**

Free resource to help you find a home that fits your needs and budget.

[www.wihousingsearch.org](http://www.wihousingsearch.org)

### ***Independent Senior Apartments***

---

<b>Brentwood Senior Living</b>				<b>(715) 736-7400</b>
633 Cameron Rd.	Rice Lake, WI	54868		
<b>Lakewood Regency Apartments</b>				<b>(715) 822-2741</b>
1110 7th Ave.	Cumberland, WI	54829		
<b>Woodstone Senior Living Community</b>				<b>(715) 736-6060</b>
950 Bear Paw Ave.	Rice Lake, WI	54868		

# **Housing-Subsidized Apartments**

Federally subsidized apartments for seniors, age 62+ and/or adults with disabilities who are capable of living independently.

<b>Catholic Charities Bureau Housing Management</b>				<b>(715) 236-2366</b>
<b>Acorn Apartments</b>				<b>(888) 276-0246</b>
405 2nd St.	Minong		54859	
<b>Evergreen Apartments</b>				
797 N. Lake Dr.	Shell Lake		54871	
<b>Hilltop Manor</b>				<b>(715) 635-0773</b>
814 Elm St.	Spooner, WI		54801	
<b>Hometown Village</b>				<b>(715) 635-3031</b>
309 Davis St.	Minong, WI		54859	
<b>Impact Seven</b>				<b>(715) 434-1717</b>
<b>Almena Office</b>				
<b>Lorraine Glassing Villa</b>				<b>(715) 434-1717</b>
1204 Paulson Dr.	Spooner, WI		54801	
<b>Shell Lake Housing Authority</b>				<b>(715) 468-2730</b>
Lakeland Manor- 201 2nd Ave.	Shell Lake, WI		54871	
<b>Shell Lake Shores</b>				<b>(715) 468-4493</b>
843 N. Lake Dr.	Shell Lake, WI		54871	
Subsidized apartments open to all adult age groups.				
<b>The Pines Apartments-Carlson Property</b>				<b>(855) 441-8688</b>
1400 & 1500 Pine Dr.	Spooner, WI		54801	
Open to all adult age groups.				
<b>Washburn County Housing Authority</b>				<b>(715) 635-2321</b>
1403 Scribner St #1	Spooner, WI		54870	
<b>Subsidized for those individuals with a disability or 62 and older:</b>				
Schricker Manor	1403 & 1401 Scribner St	Spooner, WI	54801	
Westside Manor	313 5th Ave W	Shell Lake, WI	54871	
Birch Haven Manor	305 & 307 W Elm Ave	Birchwood, WI	54817	
Goslin Court	713 N Summit	Spooner, WI	54801	
<b>ICAA Properties:</b>				
Minong – Greenhaven and Main St				
Spooner – Woodland Spur and Woodland Court				
Birchwood – Vreeland, Orchard, E. Chetac, Kunze & Algoma				
<b>Affordable housing single and family: ICAA</b>				
Multi-family: Edgewood Apartments		181 2nd Ave.	Minong, WI	54859
<b>Subsidized Rent Vouchers:</b>				
<b>Section 8 HCV-Lisa</b>				<b>(608) 254-8353</b>

## **Housing – Repairs/ Modifications/Weatherization**

**Indianhead Community Action Agency** (715) 635-3975  
 608 Service Rd. Spooner, WI 54801

**Faith In Action** (715) 635-2252  
 Provides volunteer services to repair homes, interior or exterior, and provide services related to weatherization. Faith in Action does *not* supply building or weatherization materials. Office hours vary. Leave detailed message and your call will be returned within 24 hours.  
 P.O. Box 387 Spooner, WI 54801

**Home Preservation** (formerly A Brush with Kindness) (715) 483-2700 Ext. 10  
 Wild Rivers Habitat for Humanity  
 Help with minor home repairs or with home painting.

**North Country Independent Living** V/TTY (800) 924-1220  
 Options for home accessibility.  
 69 N. 28th St., Suite 28 Superior, WI 54880

**Northwest Regional Planning Commission** (715) 635-2197  
 Housing funds available to make necessary repairs to make home safe and livable.  
 1400 S. River St. Spooner, WI 54801

**Safe at Home** (715) 532-1546  
 1000 College Ave. West Ladysmith, WI 54848

**Tomorrow’s Home Foundation** (608) 255-3131  
 Manufactured/mobile homes.  
 258 Corporate Dr., Suite 200C Madison, WI 53714

**USDA Rural Development** (715) 635-8228, ext. 4  
 Provides low-interest loans for all income-eligible persons and grants for persons age 62 and older for home weatherization and modifications.  
 800 N. Front St. Room 103 Spooner, WI 54801

**Washburn Christian Outreach** (715) 468-1043  
 Provides emergency shelter, rent, utilities, heating fuel, transportation issues, clothing, furnishings, other basic needs.

**WisLoan** (715) 736-1800  
 Low-interest loans available to people with disabilities for adaptive equipment such as ramps and grab bars.

**WI Fund** (715) 468-4690  
 Awards grants to replace or rehabilitate failing private sewage systems. Income-based grant program through 2020. Call for information and forms.  
 Washburn County Zoning Office  
 10 Fourth Ave. Shell Lake, WI 54871

## ***Legal Assistance***

---

### **Disability Rights Wisconsin**

217 W. Knapp St.

Rice Lake, WI

54868

**(800) 928-8778**

**(715) 736-1232**

**TTY (888) 758-6049**

### **Indianhead Community Action Agency**

Legal Assistance for victims in partnership with Embrace.

**(715) 532-4222**

### **Wisconsin Corporate Guardianship Directory**

Corporate Guardians have to be approved by the Division of Quality Assurance. The list is available at:

<https://www.wisconsin.gov/cg>

### **Wisconsin Guardianship Support Center**

Greater Wisconsin Area Agency on Aging. Information about advance directives and guardianship-related issues.

Does not provide legal representation.

**(855) 409-9410**

### **Wisconsin Judicare, Inc.**

Legal services program for low-income persons.

P.O. Box 6100

Wausau, WI

54402

**(800) 472-1638**

### **Wisconsin State Bar Lawyer Referral & Information Services**

Does not provide referrals for pro-bono or reduced rates.

**(800) 362-9082**

### **Wisconsin Pooled & Community Trusts, Inc. (WisPACT)**

Special needs trusts for people with disabilities.

226 Corporate Dr.

Madison, WI

53714

**(608) 268-6006**

# **Medical Equipment**

---

*See also Assistive Technology*

Wheelchairs, hospital beds, grab bars, medical supplies, etc. Local pharmacies may have additional medical supplies/equipment.

**Apria Healthcare Inc. (715) 234-6961**

By appointment only.

2021 Kern Ave. Rice Lake, WI 54868

**Faith In Action (715) 635-2252**

Volunteers to help modify a home for safety and/or health reasons.

Examples include grab bar installation, wheelchair ramp construction/repair, etc. Office hours vary. Leave detailed message and your call will be returned within 24 hours.

P.O. Box 387 Spooner, WI 54801

**Hearts of Gold (715) 468-2931**

Used medical equipment such as walkers, wheelchairs, bath chairs, etc.

38 W. 5th Ave Shell Lake, WI 54871

**Home Medical Products & Services**

1590 MaCauley Ave. Rice Lake, WI 54868 (715) 234-5000 or (800) 528-9969

15907 Highway 63 Hayward, WI 54843 (715) 634-1300 or (800) 692-0182

**North Country Independent Living V/TTY (800) 924-1220**

Equipment and technology to promote independence available for loan.

69 N. 28th St., Suite 28 Superior, WI 54880

**Red Cross Pharmacy (715) 635-2117**

146 Walnut St. Spooner, WI 54801

**Spooner Health Loan Closet (715) 939-1687**

Used medical equipment such as commodes, walkers, etc.

No wheelchairs or electrical equipment.

1280 Chandler Dr. Spooner, WI 54801

# ***Medication Management***

---

**Safe Living Technologies-North** (800) 860-4230  
Medication dispenser, reminder calls and emergency response systems (715) 234-2349

**Comfort Keepers** (715) 381-6730  
Medication dispenser & reminder service.

**North Country Independent Living** V/TTY (800) 924-1220  
Medication dispensers and reminders available for loan.  
69 N. 28th St., Suite 28 Superior, WI 54880

**Prescription Drug Plan Selection Assistance ADRC** (715) 635-4460  
850 W. Beaverbrook Ave. Spooner, WI 54801

**Free Medication/Drug Disposal Locations:**

Washburn Co Sheriff's Office 421 Old Hwy 63 Shell Lake  
M-F: 8:00 a.m.-4:30 p.m.

Spooner Police Dept - 305 Elm St. Spooner  
M-F: 24 hours

Birchwood Village Hall - 101 N. Main St. Birchwood  
M-Th: 8:00 a.m.-4:00 p.m.  
F: 8:00 a.m.-1:00 p.m.

Minong Police Dept - 123 5th Ave. E. Minong  
Outside Dropbox - 24 Hours

***Sharps Disposal***

---

**Spooner Health Hospital** (715) 635-2111  
24 hour disposal, must be in sharps container or heavy plastic container like a laundry detergent bottle.

**Indianhead Medical Center** (715) 468-7833

***Medication Set-Up Clinic***

---

**Indianhead Medical Center Home Health** (715) 468-7833  
Call for appointment.  
113 4th Ave., 3rd Floor Shell Lake, WI 54871

**Red Cross Pharmacy** (715) 635-2117  
Weekly medication set up \$15/mo. fee.

## **Mental Health & Substance Abuse**

---

Check your local phone book for additional counseling services.

### **Crisis Numbers**

**Local Crisis Phone Number Northwest Connections (24/7) (888) 552-6642**

**Help Line (24/7) (715) 931-8262**

**Embrace (24/7) 1-800-924-0556**

**Emergency call 911**

**NAMI Madison 1-800-236-2988**

### **Amery Behavioral Health Center (715) 268-0069**

Specializes in mental health and dementia behaviors for older adults, inpatient/outpatient.

230 Deronda St. Amery, WI 54001

### **National Alliance for the Mentally Ill (NAMI) (715) 568-4426**

Rice Lake, WI 54868

Calls answered every Tuesday at (715) 736-0089

[namibarroncounty.wixsite.com/namibarroncounty](http://namibarroncounty.wixsite.com/namibarroncounty)

### **Washburn County Behavioral Health Services (715) 468-4747**

110 Fourth Ave. Shell Lake, WI 54871

### **Washburn County Mental Health Task Force & Community Alliance for Prevention (715) 468-4747 Fax (715) 468-4753**

Washburn County Health & Human Services humanser@co.washburn.wi.us

PO Box 250, 110 4th Avenue Shell Lake, WI 54871

### **Alcohol, Drug & Other Addictions (AODA)**

**Alcoholics Anonymous (715) 931-8262**

Support groups around Washburn County.

**Aurora Community Counseling (MA) (715) 635-4858**

Spoooner or Siren

**Caillier Clinic, Ltd. (MA) (715) 234-5388**

Rice Lake

**Narcotics Anonymous (888) 543-0924**

Support groups around Washburn County. [wisconsinna.org](http://wisconsinna.org)

**North Lakes Community Clinic (MA, SF) (715) 466-2201**

Minong or Hayward

**Washburn County Human Services Dept. (MA, SF) (715) 468-4880**

Shell Lake

**Whole Life Services (MA) (715) 939-1248**

Spoooner

**Wisconsin Council on Problem Gambling (800) 426-2535**

1423 Kellogg St. Green Bay, WI 54303

Washburn County Resources, 08/2019

Aging & Disability Resource Center of Barron, Rusk & Washburn Counties (ADRC)

Call 715-635-4460 or visit our website: [www.adrcconnections.org](http://www.adrcconnections.org)

**Mental Health Counseling**

*Payment options:* MA=Medical Assistance (Badger Care, Medicaid, Benchmark);

MC=Medicare; SF=Sliding scale fee

**Aurora Community Counseling (MA, MC, SF) (715) 635-4858**

Spoooner or Siren

**Anchor Bay (MA, MC) (715) 939-1393**

Spoooner

**Caillier Clinic, Ltd (MA) (715) 234-5388**

Rice Lake

**Families First Counseling (MA) (715) 349-8913**

Siren

**Laurie Carlson, (self-pay only) (715) 234-4673**

Rice Lake

**Lutheran Counseling and Family Services (MA, SF) 888-867-4840**

Rice Lake

**Marriage and Family Health Services (MA) (715) 736-5437**

Rice Lake

**Mayo Clinic Health Systems (715) 838-5369**

Rice Lake

**North Lakes Community Clinic (MA,SF) (715) 466-2201**

Minong or Hayward

**Northland Counseling Services (MA) (715) 634-0222**

Hayward

**Rays of Clarity (MA) (715) 600-5567**

Spoooner

**Soar Counseling (MA) (715) 468-2841**

Shell Lake

**Travis Hinze PH.D (MA, MC) (800) 944-4693**

Spoooner, Osceola, Grantsburg

**Washburn County Human Services Dept (MA, SF) (715) 468-4880**

Shell Lake

**Psychiatric Services**

**AURORA Community Counseling(MA) (715) 635-4858**

Spoooner or Siren

**Marshfield Clinic (MA,MC) (715) 236-8100**

Rice Lake

**Mayo Clinic (MA,MC) (715) 838-5369**

Rice Lake

**Washburn County Human Services Dept (MA,SF) (715) 468-4880**

Shell Lake



## **Nursing Homes/Skilled Nursing Facilities**

*See also Dementia Care Facilities, page 15.*

<b>Aging &amp; Disability Resource Center</b>			<b>(715) 635-4460</b>
For assistance with information about paying for nursing home care, information on area nursing homes, or other options to nursing home placement.			
850 W. Beaverbrook Ave.	Spooner, WI	54801	
<b>Maple Ridge Care Center</b>			<b>(715) 635-1415</b>
510 First St.	Spooner, WI	54801	
<b>Care &amp; Rehab Cumberland</b>			<b>(715) 822-7050</b>
1110 7th Ave.	Cumberland, WI	54829	
<b>Heritage Lakeside</b>			<b>(715) 234-9101</b>
1016 Lakeshore Dr.	Rice Lake, WI	54868	
<b>Shell Lake Health Care Center</b> <i>(formerly Terraceview Living Center)</i>			<b>(715) 468-7292</b>
802 E. County Hwy B	Shell Lake, WI	54871	
<b>Water's Edge Care Center</b>			<b>(715) 934-4300</b>
11040 N. State Rd. 77	Hayward, WI	54843	
<b>*Wisconsin Veterans Home</b>			<b>(715) 720-6775</b>
2175 E. Park Ave.	Chippewa Falls, WI	54729	

\* Have dementia units

# **Personal Emergency Response Systems**

A Personal Emergency Response System (or PERS) service is generally provided by a private company to help monitor its subscribers for falls, medical problems or other emergencies. You can choose from a wide variety of options, and costs vary by provider and options you choose. Medicare and most insurance companies typically don't pay for the equipment.

**Cumberland Memorial Hospital-Lifeline (715) 822-2741**

1110 Seventh Ave. Cumberland, WI 54829

- Automatic fall detection
- Two-way voice communication
- At-home and mobile (GPS) systems

**Hayward Hospital-Lifeline (715) 934-4323**

11040 N. State Rd. 77 Hayward, WI 54843

- Automatic fall detection
- Two-way voice communication
- At-home and mobile (GPS) systems

**Lakeview Medical Center-Rice Lake-Lifeline (715) 236-6209**

Rose Stone Plaza, 2304 S. Main St. Rice Lake, WI 54868

- Automatic fall detection
- Two-way voice communication
- At-home and mobile (GPS) systems

**Project Lifesaver –Washburn County (715) 468-4700**

Through Sheriff's Department to safeguard and locate individuals who may wander.

- Tracking system

**Safe Living Technologies-North (VRI) (715) 234-2349**

- Automatic fall detection
- Two-way voice communication
- Mobile system (GPS)

**Shell Lake Lions Club - Lifeline (715) 468 -7756**

P. O. Box 22 Shell Lake, WI 54871

**(715) 520-0158**

- Two-way voice communication
- At-home system

**Team Northwoods Communications (715) 868-8326**

(Team Northwoods Technologies) [www.thatbuttonthing.com](http://www.thatbuttonthing.com)

N4041 Sand Hill Road Bruce, WI 54819

- Automatic fall detection
- Two-way voice communication
- At-home and mobile (GPS) systems

## **Representative Payee Services**

---

A representative payee is a person or agency who provides financial budgeting and bill paying for those who have a difficult time with these tasks on their own. A representative payee will manage your money, pay your bills, and budget an allowance for you. If a person needs a representative payee for funds received from the Social Security Administration, they should contact their local field office.

<b>Beneficial Rep Payee Services, Inc.</b>			<b>(715) 831-9349</b>
P.O. Box 3153	Eau Claire, WI	54702	
<b>House Calls of Menomonie, Inc.</b>			<b>(888) 232-6475</b>
P.O. Box 361	Menomonie, WI	54751	
<b>Payee Services, Inc.</b>			<b>(866) 755-0203</b>
P.O. Box 26	Menomonie, WI	54751	<b>(715) 233-0203</b>
<b>R.R.P. Services, Inc.</b>			<b>(715) 434-1042</b>
P.O. Box 651	Rice Lake, WI	54868	<b>fax (715) 434-1043</b>

## ***Senior Centers/Senior Dining***

---

Provide recreation activities for older adults, cards, crafts, dancing, trips, movies, exercise, delicious meals, etc.  
***Please call the center to reserve your meal 24 hours in advance for lunch and Dining at Five.***

Suggested donation for those 60 years old and better: \$3.50 for lunch, \$5.00 for Dining at 5

Lunch and Dining at 5 for those under 60 is \$8.75.

**Birchwood Senior Center (Lakeside Center) (715) 354-3001**

Lunch meal served at 11:45 a.m.

Dining at 5:00 p.m. – 4<sup>th</sup> Friday of the month

110 Euclid Ave. Birchwood, WI 54817

**Minong Senior Center (715) 466-4448**

Lunch meal served at 11:30 a.m.

Dining at 5:00 p.m. – 1st Monday of the month

700 Houston St. Minong, WI 54859

**Rise N’ Dine (715) 635-4460**

*No reservation required.*

Breakfast served from 7:00 a.m.-11:00 a.m., every Tuesday and Thursday

Economart Deli, 700 S. River Street Spooner, WI 54801

**Shell Lake Senior Center (Friendship Commons) (715) 468-4750**

Lunch meal served at 12:00 p.m.

Dining at 5:00 p.m. – 2nd Monday of the month

118 4th Ave. Shell Lake, WI 54871

**Spooner Senior Center (Our Neck of the Woods) (715) 635-8283**

Lunch meal served at 12:00 p.m.

Dining at 5:00 p.m.– 3rd Monday of the month

402 Oak St. Spooner, WI 54801

## ***Social Security***

---

### **Social Security Administration**

The Social Security program's benefits include retirement income, disability income, Medicare and Medicaid, and death and survivorship benefits.

**National (800) 772-1213**

**National TTY (800) 325-0778**

1703 W. Knapp St. Rice Lake, WI 54868

**(888) 823-3923**

4221 Tower Ave Superior, WI 54880

**(877) 628-6578**

## **Support Groups**

---

**Alcoholics Anonymous** (715) 931-8262

Support groups around Washburn County.

**ALS Support Group-Duluth-Superior Area** (218) 786-5399

Fourth Tuesday monthly, 1:00 p.m. to 2:30 p.m.

First Street Clinic , 420 East First Street, Aurora Room Duluth, MN

Third floor parking ramp on First Street, west side of building; Skyway to building on second level.

**Alzheimer's Support Groups**

First Monday monthly at Trinity Lutheran Church in Spooner, 9:00 a.m., walk-ins welcome (715) 416-2942

1st Monday monthly, Rice Lake Senior Center, 12 W. Humbird St, Rice Lake (715) 736-0347

Evening, RSVP preferred, walk-ins welcome, meal included

**Aphasia Support Group** (715) 939-1745

Spooner Health, main level conference room Spooner

Meets from 10-11:30 a.m. monthly on the first Thursday of the month

**Breast Cancer Support Group-Pink Ribbon Advocacy, Inc.,** (715) 537-1400

Meets 2nd Tuesday monthly at 4:30 p.m.

Grace Episcopal Church

119 W. Humbird Street Rice Lake, WI 54868

**Coping with Diabetes Support Group** (715) 635-7327

Meets 2nd Wednesday of the month - 1:00 - 2:30 p.m.

Danklefsen Hall at United Methodist Church in Spooner, WI (715) 520-3933

**Domestic Violence Support** (800) 924-0556

On-line chat for survivors. Anonymous, secure and confidential facilitated & moderated by trained advocates. [bit.ly/embracechat](http://bit.ly/embracechat)

**Early Stage Memory Loss Support Group** (715) 635-4460

3rd Monday monthly at 1:30 p.m. in Spooner, call for information and to register.

**Grief Support Group** (715) 635-9077

1st Wednesday of the month at 1:00 p.m. at Trinity Lutheran Church.

Six-week support and education sessions offered-call for dates and times.

1790 Scribner St, Spooner, WI 54801

**Narcotics Anonymous** (866) 668-3580

Support groups around Washburn County. [wisconsinna.org](http://wisconsinna.org)

**National Alliance for the Mentally Ill (NAMI)**

Rice Lake, WI 54868

Workshops and classes, calls answered every Tuesday at **(715) 736-0089**

**For emergencies call 911**

[namibarroncounty.wixsite.com/namibarroncounty](http://namibarroncounty.wixsite.com/namibarroncounty)

**Northwoods Area Stroke Support Group**

**(715) 234-1515**

Marshfield Medical Center-Rice Lake

Rice Lake

**Ostomy Support Group**

**(715) 537-6756**

Meets March, May, September and November in Rice Lake. Please call for specific dates and times. Open to any ostomates and their supportive family and friend. Support group is part of United Ostomy Association of America (UOAA). [www.ostomy.org](http://www.ostomy.org)

**Parkinson's Support Group**

**(715) 468-4334**

1st Thursday of the month at 1pm at St Joseph Church.

**(715) 255-0357**

502 2nd St.

Shell Lake, WI

54871

**Power Up Voice & Movement Group**

**(715) 939-1745**

Voice and movement group for Parkinson's and other neurological disorders. Third Thursday monthly, 1-2:30 p.m. walk-ins welcome. Rehab services.

**Relatives as Parents Support Group**

**(715) 635-4669**

(Formerly Grandparents Raising Grandchildren)

3rd Thursday of the month – 8:00 a.m. – 9:30 a.m.

River Street Family Restaurant, coffee and conversation.

1st Monday of the month 5:30- 6:30

Lakeland Resource Center, dinner, education and activities.

**Stroke Support Group**

**(715) 236-6314**

Marshfield Medical Center -Rice Lake

Rice Lake

**Traumatic Brain Injury Support Group**

**(715) 234-0079**

Marshfield Medical Center-Rice Lake

Rice Lake

1st Sunday of the month, downstairs conference room

Free lunch at 12:30 p.m. for participants; meeting runs from 1:30 p.m.-3:30 p.m.

**Traumatic Brain Injury Support Group**

**(219) 393-4873**

Spooner Armory

624 E. Maple St. (Hwy 70)

# **Transportation Services-Medical**

---

## **Emergency Medical-Call 911**

---

## **Non-Emergency Medical**

---

*For individuals on Medical Assistance*

**Medical Transportation Management\*** (866) 907-1493

*For individuals **not** on Medical Assistance*

**American Cancer Society's Road-To-Recovery** (800) 227-2345  
Available based on volunteer availability. Transportation to cancer treatment. No cost to patient.

**Handi-Lift\*** (715) 822-5077  
1275 Elm St. Cumberland, WI 54829

**Veterans Service Office\*** (715) 635-4470  
To VA Hospital/Clinic  
1600 County Hwy H Spooner, WI 54801

**R.S.V.P. Transport** (715) 635-4460  
Transportation is provided to qualified Washburn County Residents for a wide range of medically related appointments, as well as to the nearest grocery store and food pantry; no other rides qualify. Riders must be ambulatory and able to transfer independently. Contact the ADRC for eligibility requirements.  
850 W. Beaverbrook Ave. Spooner, WI 54801

\*Ramp or lift-equipped available

## **Transportation Services-Non-medical, Local**

### **Local Transportation**

#### **Namekagon Transit\*** (866) 295-9599

County-wide public transportation. Door-stop only service, reservations required.

Reduced cost for seniors and people with disabilities.

#### **New Freedom Transportation Program** (800) 228-3287

Center for Independent Living, Inc. for Western WI, Inc.

\*To qualify a person must have a temporary or permanent disability, or be frail elderly and have a transportation barrier.

2920 Schneider Ave. SE Menomonie, WI 54751

#### **North Country Independent Living** V/TTY (800) 924-1220

Provides people with disabilities resources and services including transportation, living skills training, peer support, assistive technology and personal care. [northcountryil.org](http://northcountryil.org)

69 N. 28th St. Suite 28 Superior, WI 54880

#### **RSVP Transport through the ADRC** (715) 635-4460

Transportation is provided to qualified Washburn County Residents for a wide range of medically related appointments, as well as to the nearest grocery store and food pantry; no other rides qualify. Riders must be ambulatory and able to transfer independently. Contact the ADRC for eligibility requirements.

#### **Other Transportation Related Resources:**

#### **A&J Mobility** (715) 874-6630

Automobile and van adaptations.

2650 Prospect Drive. Eau Claire, WI 54703

#### **Chippewa Valley Shuttle Service** (715) 830-9400

To Mpls/St. Paul Airport only. Call for current pick-up locations.

Must have full van for service in this area

#### **Disabled Parking Permit Special Plates Unit** (608) 266-3041

Temporary & permanent available through Wisconsin Motor Vehicle Dept.

P.O. Box 7306 Madison, WI

#### **Jefferson Bus Lines** (800) 451-5333

Call for schedule or visit [www.jeffersonlines.com](http://www.jeffersonlines.com)

#### **North Country Independent Living** (800) 924-1220

Transportation voucher program (volunteer drivers).

69 N. 28th St., Suite 28 Superior, WI 54880

#### **NWT Express** (877) 698-3977

To Twin Cities for any reason.

15954 River's Edge Dr. Hayward, WI 54843

\*Ramp or lift-equipped available



# ***Veterans Services***

---

<b>Hayward VA Clinic</b> Hours: Monday, Tuesday, Thursday and Friday 9:00 a.m. -4:30 p.m.. 15954 Rivers Edge Dr.                      Hayward, WI                      54843	<b>(715) 934-5454</b> fax: (715)934-5456
<b>Heat for Heroes</b> Heating assistance for veterans.	<b>(800) 891-9276</b>
<b>Indianhead Action Agency</b> Homeless Veterans Support Programs	<b>(715) 635-3975</b>
<b>La Crosse Veteran’s Center</b> Free mental health services for combat veterans, sexual assault veterans, drone operators and vets who have come in contact with combat victims. satellite offices in Barron, Ladysmith and Spooner. 20 Copeland Ave.                      La Crosse, WI                      54603	<b>(608) 782-4403</b>
<b>Minneapolis VA Health Care System (Medical Center)</b> Call your local Veterans Service Office for available transportation. One Veterans Drive                      Minneapolis, MN                      55417-2309	<b>(866) 414-5058</b> <b>(612) 725-2000</b>
<b>Rice Lake VA Medical Clinic</b> 2700A College Dr.                      Rice Lake, WI                      54868	<b>(715) 236-3355</b>
<b>Supportive Services for Veteran Families (SSVF)</b> Provides monetary assistance for veterans in need.	<b>(608) 372- 8387</b>
<b>Veterans Housing and Recovery Program</b> Two-year housing and recovery program. Male veterans only, must be homeless or at risk of becoming homeless. 2820 E. Park Dr., Bldg. 128                      Chippewa Falls, WI 54729	<b>(715) 726-2541</b>
<b>Veterans Service Office</b> Open 7:30-5:30 PM Monday - Thursday, closed Fridays 1600 County Hwy H                      Spooner, WI                      54801	<b>(715) 635-4470</b>
<b>Wisconsin Veterans Home</b> 2175 E. Park Ave.                      Chippewa Falls, WI 54729	<b>(715) 720-6775</b>

## ***Vision – Blind/Low Vision***

---

**EyeCare America** (877) 887-6327

Free eye exams to those who qualify.

**Hadley** TTY (800) 323-4238

Distance learning courses for the blind & visually impaired,  
their families, people who work for them and with them.

TTY (800) 526-9909

TTY (847) 446-8111

700 Elm St. Winnetka, IL 60093

**Prevent Blindness of Wisconsin** (414) 765-0505

Healthy eyes program helps with financial assistance to  
purchase prescriptions and pay for eye exams.

731 N. Jackson Suite 405 Milwaukee, WI 53202

**North Country Independent Living** V/TTY (800) 924-1220

Products to assist with vision impairment available for loan.

69 N. 28th St. Suite 28 Superior, WI 54880

**Office for the Blind and Visually Impaired** (715) 392-7907

Free directory assistance exemption service & free home assessments  
from rehabilitation specialist.

1805 N. 14th St., Ste.2 Superior, WI 54880-8801

**Wisconsin Council of the Blind & Visually Impaired** (608) 255-1166

Services and resources for people who are blind or visually impaired.

Free white canes

Sharper Vision Store (608) 237-8100

754 Williamson St. Madison, WI 53703

**Wisconsin Talking Book & Braille Library** (800) 242-8822

813 W. Wells St. Milwaukee, WI 53233

## **Websites**

---

Internet access is available at no cost at the local libraries. Classes on navigating the Internet are available at some libraries, senior centers, and Technical Colleges.

### **Aging & Disabilities**

Administration on Community Living	<a href="https://eldercare.acl.gov">https://eldercare.acl.gov</a>
Wisconsin Aging Programs	<a href="http://www.dhs.wisconsin.gov/aging">www.dhs.wisconsin.gov/aging</a>
Wisconsin Aging & Disability Resource Centers	<a href="http://www.dhs.wisconsin.gov/adrc/index.htm">www.dhs.wisconsin.gov/adrc/index.htm</a>
Wisconsin Disability Services	<a href="http://www.dhs.wisconsin.gov/disabilities">www.dhs.wisconsin.gov/disabilities</a>

### **Alzheimer's Resources**

Alzheimer's Association	<a href="http://www.alz.org">www.alz.org</a>
Alzheimer's Disease Education and Referral	<a href="http://www.nia.nih.gov/alzheimers">www.nia.nih.gov/alzheimers</a>
WI Adult Day Services Association	<a href="http://www.wadsa.org">www.wadsa.org</a>
Benefits Medicare	<a href="http://www.medicare.gov">www.medicare.gov</a>
Social Security Administration	<a href="http://www.ssa.gov">www.ssa.gov</a>
Wisconsin ACCESS	<a href="http://www.access.wi.gov">www.access.wi.gov</a>

### **Blind/Low Vision**

Office for the Blind and Visually Impaired	<a href="http://www.dhs.wisconsin.gov/blind">www.dhs.wisconsin.gov/blind</a>
Lighthouse International	<a href="http://www.lighthouse.org">www.lighthouse.org</a>
Wisconsin Council of the Blind	<a href="http://www.wcblind.org">www.wcblind.org</a>

### **Caregiver Resources**

National Alliance for Caregiving	<a href="http://www.caregiving.org">www.caregiving.org</a>
National Center on Caregiving	<a href="http://www.caregiver.org">www.caregiver.org</a>
Caregiver Action Network	<a href="http://www.caregiveraction.org">www.caregiveraction.org</a>
Caregiver Stress	<a href="http://www.caregiverstress.com">www.caregiverstress.com</a>
Wisconsin Family Caregiver Support Program	<a href="http://www.wisconsincaregiver.org">www.wisconsincaregiver.org</a>

### **Deaf & Hard of Hearing**

Office for Deaf and Hard of Hearing	<a href="http://www.dhs.wisconsin.gov/odhh/odhhservices.htm">www.dhs.wisconsin.gov/odhh/odhhservices.htm</a>
Wisconsin Association of the Deaf	<a href="http://www.wisdeaf.org">www.wisdeaf.org</a>

### **Employment**

Department of Workforce Development	<a href="http://www.dwd.state.wi.us">www.dwd.state.wi.us</a>
-------------------------------------	--

### **Government**

Wisconsin Official State Government Site	<a href="http://www.wisconsin.gov">www.wisconsin.gov</a>
Wisconsin Division of Quality Assurance	<a href="http://www.dhs.wisconsin.gov/dqa/sections.htm">www.dhs.wisconsin.gov/dqa/sections.htm</a>
Legislative Hotline	<a href="http://www.legis.state.wi.us">www.legis.state.wi.us</a>
Wisconsin Insurance Commissioner	<a href="http://www.oci.wi.gov">www.oci.wi.gov</a>
Senior Guide for Consumer Protection	<a href="https://datcp.wi.gov/Pages/Publications/SeniorGuide.aspx">https://datcp.wi.gov/Pages/Publications/SeniorGuide.aspx</a>

Washburn County Resources, 08/2019

Aging & Disability Resource Center of Barron, Rusk & Washburn Counties (ADRC)

Call 715-635-4460 or visit our website: [www.adrcconnections.org](http://www.adrcconnections.org)

**Health Information**

NIH Senior Health [www.nihseniorhealth.gov](http://www.nihseniorhealth.gov)  
Webmd [www.webmd.com](http://www.webmd.com)

**Housing**

Housing and Urban Development  
Resource Locator [resources.hud.gov](http://resources.hud.gov)

**Organizations**

AARP [www.aarp.org](http://www.aarp.org)  
Coalition of Wisconsin Aging Groups [www.cwag.org](http://www.cwag.org)  
Disability Rights Wisconsin [www.disabilityrightswi.org](http://www.disabilityrightswi.org)  
Long Term Care Ombudsman [www.dhs.wisconsin.gov/aging/ltcombud.htm](http://www.dhs.wisconsin.gov/aging/ltcombud.htm)  
Greater Wisconsin Area Agency on Aging Resources [www.gwaar.org](http://www.gwaar.org)

***Youth Transition***

---

**Adults Helping Our Youth (AHOY) (715) 458-5005**

Mentoring program for youth with disabilities age 16 and older through Ventures Unlimited, Inc.

700 N. 1st St Cameron, WI 54822

**Aging & Disability Resource Center (715) 635-4460**

Information about resources available when youth with disabilities reach adulthood.

850 W. Beaverbrook Ave. Spooner, WI 54801

**Western Regional Center for Children and Youth with Special Health Care Needs (CYSHCN) (715) 726-7907 (800) 400-3678**

Work with children and youth, birth to 21 with special health needs.

711 N. Bridge St., Room 121 Chippewa Falls, WI 54729 fax: (715) 726-7910

**WITC Hospitality Foundations (715) 234-7082 ext. 5522**

Short-term technical diploma program for persons with disabilities such as intellectual disabilities, autism spectrum disorder and students with lower level reading, writing and math.



## ***Learn More About Our Services***

---

## ***Caregiver Services***

---

You are a caregiver if you are a spouse, adult child, other relative or friend who helps care for, or is concerned about an older adult or a person with a disability. Caregiving is a two-sided coin. Amidst the joy of helping someone else, there may also be feelings of stress, frustrations, guilt, and a concern about how you are going to handle future caregiving needs.

The ADRC of Barron, Rusk & Washburn Counties offers professional, unbiased information about supportive services and options that can assist you – the caregiver- and the person you are caring for.

### **Here are some of the services we offer:**

- **Support Groups** - These groups provide a great opportunity for caregivers and family members to share and learn from others experiencing similar frustrations and concerns. Occasionally, speakers are brought in to provide valuable information and resources.
- **Powerful Tools for Caregiver Classes** - This six week course is designed specifically for the caregiver to teach important tools to help reduce stress, improve communications, master emotions and communicate in challenging situations.
- **Adult Day Care** - A day time social program for those with memory loss and confusion that provides safety, stimulation, and engagement with others. Please see brochure for full details.
- **National Family Caregiver and Alzheimer Family & Caregiver Support Programs** - Limited financial assistance is available annually to individuals providing care to others. Call us for more information about this program and status of the funds.
- **Information and Assistance** - We offer office, in-home and phone consultation about community resources and options available to you. These include respite care, financial resources and care options as well as information about ways to reduce stress and take care of you.
- **Caregiver Outreach Presentations** - Community presentations can be scheduled on issues related to caregiving to help raise awareness and educate the public about available resources.
- **Resource Library** - A variety of books, brochures and DVDs are available for check out. Topics range from caregiver wellness to specific health conditions related information

## ***Choosing the Right Assisted Living Facility***

---

Assisted Living facilities offer housing alternatives for older adults or adults with disabilities who may need help with dressing, bathing, eating, and toileting, but do not require the intensive medical and nursing care provided in a nursing home.

### **How to Choose a Facility**

Begin by thinking about what is important to you or your loved one:

- Do you prefer to live with a lot of people or a few people?
- Do you want a private bathroom?
- Do you have Alzheimer's or dementia?

### **Narrow down your search:**

- Do you want a facility in a particular town, close to friends and family?
- Can the facility provide the level of services that you need?

### **Schedule a tour of facilities that you are interested in:**

- Visit each facility more than once, sometime unannounced.
- Visit at meal times, sample the food, and observe the quality of mealtime services.
- Observe interactions among residents and staff.
- Check to see if the facility offers social, recreational, spiritual activities.
- Talk to residents.
- Learn what staffing level they are and what training staff receive.
- Is there a waiting list?

### **Find out if the facility you are considering has received any citations:**

- Contact the Division of Quality Assurance at 800-642-6552.
- Ask the facility if they have received any citations.



## ***Disability Benefit Specialist Program***

---

### **What is a Disability Benefit Specialist?**

A Disability Benefit Specialist (DBS) works with individuals who are between the ages of 18 and 59 and have physical disabilities, developmental disabilities, and/or mental illness and counsels them about public or private benefits. DBS staff are trained by attorneys from Disability Rights of Wisconsin.

### **Who should seek help from a Disability Benefit Specialist?**

- Persons who want to know more about private or public benefits.
- Persons who need help with or information about applying for benefits.
- Persons who have been denied a benefit which they think they are entitled to.

### **What can a Disability Benefit Specialist help you with?**

- Social Security Disability Income (SSDI)
- Supplemental Security Income (SSI)
- Information about private health and disability insurance
- Medical Assistance
- Medicare A, B, C, and D
- Medicare Supplement Insurance
- Patient Assistance Drug Programs
- Other benefit needs and issues

## ***Do Not Resuscitate Order, and Bracelet***

---

Wisconsin passed a statute in 1996 as part of WI Act 2000 regarding “Do Not Resuscitate” (DNR) orders. A DNR order is signed by a physician to direct emergency medical service providers not to attempt cardiopulmonary resuscitation (CPR) on a patient. It is standard emergency medical practice to perform CPR on all persons found to be in cardiac or respiratory arrest.

A DNR order may be issued in certain circumstances if a patient with a qualifying medical condition requests that CPR not be done. This decision is made by the patient and their physician after discussing future treatment options. A special DNR bracelet informs first responders, EMT’s, paramedics, and emergency room personnel not to attempt CPR when a patient is wearing an approved bracelet. These statues only apply to the emergency personnel noted above, who are primarily pre-hospital and emergency department health care providers; they do not control DNR orders for inpatient hospital or other inpatient settings.

Your attending physician is the only person who may issue a DNR order for you. The order is signed only if a qualified patient requests and signs the DNR order. A person who has a DNR order is then identified by a special DNR bracelet. The bracelet is placed on the person’s wrist by the physician or someone designated to do so. Family members cannot be given bracelets to put on the person.

DNR bracelets must be honored unless the patient revokes the order, or the bracelet appears to be damaged or tampered with. If a bracelet falls off, is damaged, or is not readable, it can be replaced as long as a signed order is in your medical record.

## ***Elder Benefit Specialist Program***

---

What is an Elder Benefit Specialist?

Elder Benefit Specialists provide information, assistance, and advocacy to Wisconsin residents age 60 or older on a broad range of benefit programs. They provide information and support in areas such as program eligibility criteria, applying for benefits, appealing benefit denials or incorrect benefit amounts, consumer debt, landlord/tenant law, and private insurance. Elder Benefit Specialists receive on-going training, support and supervision from attorneys at the Greater Wisconsin Area on Aging Resources.

### **Who should seek help from an Elder Benefit Specialist?**

- People 60 or over who want to know more about private and public benefits.
- People 60 or over who need help in applying for benefits.
- People 60 or over who have been denied a benefit that they think they are entitled to receive.

### **How can an Elder Benefit Specialist help?**

- They can provide you with accurate and current information on your benefits.
- They can provide advocacy on your behalf with other parties.
- They can provide you with explanations and possible solutions to issues related to your benefits.

### **What can an Elder Benefit Specialist help you with?**

- Medicare A, B, C, and D
- Medicare Advantage Plans & Medicare Supplement Programs
- Medicare Savings Programs
- Senior Care & Medicare Prescription Drug Plans
- Social Security & Supplemental Security Income (SSI)
- Medical Assistance/Medicaid
- Spousal Impoverishment Protections
- Food Share
- Veterans Benefits
- Long Term Care Insurance
- Housing Problems
- Age Discrimination
- Consumer Problems

## ***Elderly Nutrition Programs***

---

The purpose of the Elderly Nutrition Program is to reduce hunger and food insecurity, to promote socialization of older adults, and to promote the health and well-being of older individuals. Everyone age 60 and older is welcome to participate. Good nutrition helps you think better, fight illness, and have more energy. Getting started on the path to good nutrition is easier than you think.

### **Here are some of the services we offer:**

- Senior Dining - Dining with others can improve your appetite. Scratch cooking, coffee and great company are a few more reasons to give it a try. See the Senior Centers/Senior Dining section for detailed information.
- Meals on Wheels - If you are stuck at home and having a hard time cooking, Meals on Wheels will provide that same delicious meal, delivered with a smile. Maybe you need them during recovery and maybe you need them long-term, these meals are the “little bit of help” you need to stay independent.
- Liquid Nutritional Supplements - Sometimes a little extra is needed to build your strength. Supplements are available at reduced cost with a prescription from a doctor or dietician.
- Beneficial Bites - Need some “easy-to-digest” nutrition information? More importantly, need some reliable information? Your ADRC nutrition staff can help. Nutrition education sessions are regularly offered throughout the county so look for them.

## ***Healthy Living Programs***

---

- **Beneficial Bites**

Free educational sessions about different foods provided at several community/senior centers in Washburn County. These sessions provide information about the health benefits of the featured food, along with important details about selection, storage and preparation of the food. Food samples and recipes are also part of every session.

- **Healthy Living with Diabetes**

Increase confidence and develop techniques to deal with the symptoms of diabetes and improve blood sugar readings. Learn about appropriate exercise healthy eating strategies a, dealing with difficult emotions, stress reduction techniques, and preventing complications. This is a 6-week workshop.

- **Living Well with Chronic Conditions, Put Life Back Into Your Life!**

A 6-week workshop designed to help those with ongoing health conditions build confidence in their ability to manage their health and maintain active and fulfilling lives.

- **Powerful Tools for Caregivers**

A 6-week course designed specifically for the caregiver to teach important tools to help reduce stress, improve communications, master emotions and communicate in challenging situations.

- **Stepping On: Building Confidence and Reducing Falls**

A 7-week workshop for adults age 60 and over. Learn strength and balance exercises, the role vision plays in keeping balance, how medications can contribute to falls, what to look for in safe footwear, and home hazards

## ***Home Care Services***

---

Home care services are designed to help individuals remain living at home and in their communities for as long as they desire. Costs range between \$10-\$30/hour.

### **Who Should Consider Home Care Services?**

- Older adults with support needs
- Individuals with a disability who have care needs
- People recovering from an illness, surgery or hospital stay

### **Types of Home Care Services Available:**

- Skilled Care – health care services, physical therapy, medical social work
- Personal Care Services – bathing, dressing
- Supportive Services – house cleaning, meal preparation, laundry, etc.

### **Tips for Hiring A Home Care Provider:**

- Interview providers in person
- Ask for references
- Ensure a criminal background check has been completed for staff
- Document a plan for services to be provided
- Make billing/payment arrangements
- Check availability for services on off-hours or weekends as necessary

### **Questions to Ask When Hiring a Home Care Provider:**

- How long has the agency been in business?
- What training does the staff have?
- Are the caregivers and/or agency certified or licensed by the state?
- Are the caregivers insured?
- What is the minimum time your agency requires for the service?

## ***Housing and Care Options***

---

The following describes the various options available to individuals who need supportive services in their place of residence. Choice of a suitable alternative depends on a number of factors, including lifestyle preferences, the level of support needed, cost, and the options available in a particular community. Some of the options are subject to government regulation, while others are not.

### **In Home Care**

Care services can be provided to individuals in their own home or apartment. Homemaker, chore services, home delivered meals, home health care, attendant care, and transportation are some of the services that make it possible for people with long term care needs to remain in their homes. These can be arranged through public social service agencies, purchased from private agencies, or provided by family and friends. While most services are unregulated, home health agencies are licensed by the state.

### **Senior and Disabled Housing/Independent Living Apartments**

This housing is multi-unit rental housing that is specially designed for, and marketed to elderly and disabled tenants. Most offer studio and/or one bedroom apartments and some have a recreation room or other common space for social gatherings. There may be a manager available to make referrals or organize events. Tenants may individually arrange for supportive services from outside providers, as with any in-home care. No license or special regulation is required for the facility.

### **Residential Care Apartment Complex (RCAC)**

RCACs combine apartment housing with supportive, personal and nursing services. Residents have their own apartments, including full bath and kitchen facilities, and retain control over their personal space, care decisions and daily routines. Services are individually tailored to each resident's capacities and preferences and are adjusted as necessary to avoid requiring people to move if they need more help. Facilities may provide up to 28 hours of service per resident per week. RCACs are either registered or certified. Certified facilities are monitored by the state and eligible to receive Medical Assistance waiver funding, registered facilities will not.

### **Adult Family Home (AFH)**

An adult family home is a residence where one to four unrelated adults live and receive meals, supervision, and personal care. Many adult family homes, especially those with only one or two paying residents, are private homes where elderly or people with disabilities live with a foster family. Adult family homes caring for one or two unrelated adults are certified by a local managed care organization; homes caring for three or four residents are licensed and regulated by the state.

### **Community Based Residential Facility (CBRF)**

CBRFs are staffed group living arrangements that provide room, board, supervision and other supportive services to five or more unrelated residents. Typically, residents have a private or shared sleeping room and share living, dining, and bathroom space with other residents of the facility. CBRFs are intended for people who cannot live independently but are neither acutely ill nor need extensive amounts of nursing care. Facilities vary in size from five residents to over 100. Some are houses, others are facilities. Some serve a frail elderly population; others serve people with disabilities, people with Alzheimer's disease, or mixed group of residents. All CBRFs are licensed by the state.

### **Nursing Home**

A nursing home is a health care facility which provides room, board, and 24 hour care. Residents may be admitted for a short-term stays or for long-term care for chronic conditions. Nursing homes are licensed by the state. Most are also certified for Medicare and Medicaid, which provide public funds to cover the cost of care for eligible residents.

## ***Living Will/Power of Attorney***

---

As a competent adult, you have the right to make your own health care decisions. However, you could become incapacitated at any time by an accident, illness or debilitating condition that could lead to your loss of ability to express your wishes about medical treatment. For this reason, it is important for you to plan for future health care decisions. An advance directive is a legal document that allows you to make your health care desires and preferences known.

An advance directive includes written instructions recognized under state law by which you communicate your health care preferences. There are many different terms used to describe advance directives.

The written advance directives recognized by Wisconsin law are:

- Power of Attorney for Health Care (POAHC)
- Declaration to Physicians (known in Wisconsin as Living Will)

Completing either of these documents is voluntary. They are “valid” once they have been completed, properly witnessed and signed. It is important to know that you continue to make your own health care decisions as long as you are able. A Power of Attorney for Health Care becomes effective when two physicians, or one physician and one psychologist, personally examine you and sign a certificate that you are “incapacitated” to make health care decisions. A Living Will becomes effective when you are either in a “persistent vegetative state” or have a terminal illness with death imminent. Two physicians must certify that one of these conditions exists.

For further information, or to access Advanced Directive Forms visit [www.dhs.wisconsin.gov/forms/AdvDirectives](http://www.dhs.wisconsin.gov/forms/AdvDirectives).

## ***Long Term Care***

---

Long term care programs, such as Family Care & IRIS, provide services and supports to eligible adults to meet their long term care needs, allowing them to maintain independence and choice in their lives.

Current long term care programs are designed to promote:

- Access – creating a setting where people are able to receive the services they need when they need them.
- Choice – allowing individuals to choose where and how they receive their care.
- Quality – ensuring that services meet an individual’s needs and provide for a good quality of life.
- Cost-effectiveness – assure a sustainable future.

### **Am I eligible?**

- You must be a resident of the county in which you are applying.
- You must be elderly or have a physical or developmental disability.
- You must be found functionally eligible through a long term care functional screen.
- You must be financially eligible.

### **How to apply or receive additional information:**

Contact the Aging & Disability Resource Center (ADRC) of Barron, Rusk & Washburn Counties and ask to speak with an Information & Assistance Specialist. ADRC’s are the single point of entry for providing information and options about long term care programs as well as determining eligibility. An Information & Assistance Specialist will meet with you to determine your eligibility for long term care programs as well as assistance with the enrollment process.



## ***Nursing Home Relocation***

---

Do you reside in a nursing home, but would prefer to live elsewhere?

For individuals that are residing in a nursing home the Community Relocation Initiative (CRI) may enable you to move to a different setting where you can receive the services that you need. Alternative settings can include your home/apartment or assisted living facility.

### **Am I eligible?**

- You must reside in a nursing home and have long term care needs.
- Your nursing home stay is currently paid for by Wisconsin Medicaid.
- You must be 65 years of age or older or have a disability.

### **How to receive additional information:**

Contact the social worker at the nursing home and ask for a referral to the Aging & Disability Resource Center (ADRC) of Barron, Rusk & Washburn Counties. An Information & Assistance Specialist will meet with you to determine your eligibility.

## ***Volunteer Opportunities***

---

Volunteer with us today!!

### **Volunteer Home Delivered Meal Drivers**

Deliver a hot, nutritious meal to an older, homebound adult. Routes are available every day or select days of the week. Bring sunshine (and a hot meal) into the life of another.

### **Meal Site Volunteer**

Make the group meal site a welcome and warm place to enjoy a midday meal. Help prepare the dining room, assist in serving meals, and clean up after the food, fun and fellowship.

### **Health & Wellness Class Volunteer**

Interested in health, wellness, and prevention? Volunteers are trained to lead classes and work with community health educators.

### **Office Assistant**

Projects could include making copies, answering phones, putting folders/information brochures together, stuffing envelopes, attaching mailing labels, and many more tasks based on the volunteers' interests.

### **Medicare Part D Assistant**

Are you computer savvy and interested in a short term commitment? We need volunteers to help enter information into the computer during Part D Open Enrollment (October – beginning of December)

If interested in volunteering, call the Aging & Disability Resource Center today!

## ***When Should a Person Quit Driving?***

---

There is no specific age at which a person can be considered too old to drive, as long as he or she remains healthy and if the declines that take place in the senses and other capabilities are normal. However, because our driver's license carries the greatest responsibility that each of us will ever have, we need to ask ourselves some questions regardless of age.

- Do I have memory problems?
- Am I sometimes afraid to drive?
- Do I feel aggressive when I drive?
- Do I have trouble with my vision? Especially at night?
- Do I have trouble hearing?
- Do I take medication that causes drowsiness, or stimulates?
- Do others honk their horn at me for no reason?
- Do I have difficulty with heavy interstate traffic?
- How can I improve my driving skills?

## ***Youth Transition Services Information***

---

For students with disabilities, the Aging & Disability Resource Center is a vital link or “Bridge” between school and community in order to experience the adult world at its best!

The ADRC can assist in answering questions you may have such as:

- Where can I live after high school?
- Can I make my own healthy meals?
- Can I afford to live on my own?
- How am I going to get around town?
- What will I do for a job?
- Do I need assistance with handling my money?
- Do I need help making legal decisions?

### **How can the Aging & Disability Resource Center help you?**

The ADRC can provide:

- Assistance, advocacy and eligibility for Long Term Care services at age 17 years, 6 months old.
- The tools necessary to assist with choices, right and future planning into adult programs and services after high school.
- Information on Guardianship, Power of Attorney for health, and Representative Payee.
- Direction and assistance in understanding your benefits such as Social Security and Medicaid.
- A review of vocational services and programs for future employment, whether part time or full time.